

Accessible Canada Act

Progress Report as of June 1, 2024

Pursuant to Subsection 51(1) of the Accessible Canada Act (Act) and Section 29 of the of the Canadian Radio-Television and Telecommunications Commission's *CRTC Accessibility Reporting Regulations*, BCM One, Inc. ("BCM One") provides this report on its policies, programs, practices and services in the identification and removal of barriers, and the prevention of new barriers for accessibility to the disabled through implementation of BCM One's *Accessibility Plan*.

BCM One, a New York corporation, is a non-facilities-based provider of telecommunications, interconnected Voice over Internet Protocol, and other services in Canada and the U.S. BCM One's services are provided exclusively to commercial subscribers and the U.S. Government under contract.

At no time since BCM One's initiation of service in Canada has BCM One been contacted by subscribers or members of the public to report a barrier or other impediment for accessibility to the disabled. Additionally, in 2024 BCM One added accessibility features to our websites in order to provide better accessibility options for members of the public.

BCM One remains committed to removal of any potential accessibility barriers to the disabled, should such barriers be identified. BCM One will continue to inform the CRTC of amendments to its Accessibility Plan and update its Progress Report if amendments and additional updates are required.

Questions may be directed to regulatorycompliance@bcmone.com.