



BCM One helps IT services company drive big savings with voice consolidation



Challenges

This global IT services company had multiple legacy phone systems in use and wanted to standardize on Microsoft Teams, delivered as a centrally provided group solution. This would reduce their data center requirements and streamline vendor management. They wanted to move as quickly as possible so they could avoid having to re-sign expensive contracts with existing providers. Given the deadline dictated by contract dates, the company wanted to avoid the expense and delays associated with porting existing numbers, so they needed the solution to provide new numbers.



Solution

The company evaluated a number of options, including large national telecom carriers and Microsoft Teams Calling Plans, but only BCM One could deliver in the time frame needed and had the global footprint to support their locations across the world. BCM One's Pure IP Enterprise Voice for Microsoft Teams Direct Routing solution with SBCs and fax services could be rolled out along with ~35,000 direct inward dial (DID) numbers to 30,000+ users in 45 locations.

BCM One's nimble approach and voice expertise with Microsoft Teams Direct Routing enabled this

Overview

- Client: A multi-national IT and consulting company
- Sites: 30,000+ users in 45 locations
- Solutions:
 - ~35,000 DIDs

 - Pure IP Enterprise Voice for Microsoft Teams Direct Routing with managed SBCs and fax

multi-national IT and consulting company to meet their urgent deadline and technology requirements. We made this complex and time-sensitive migration seamless.



Benefits

The migration from legacy voice platforms to the Pure IP Enterprise Voice solution for MS Teams -Direct Routing was implemented very quickly—within 4 months—and delivered millions of dollars in cost savings. Over time, BCM One will help the company identify any allocated phone numbers that have not been used, canceling them to create additional cost savings.