



BCM ONE UNLIMITED WIRELESS SERVICE ADDENDUM

The parties acknowledge and agree that all Services provided pursuant to this Service Addendum will be provided by BCM One, Inc. (or its affiliates) ("BCM One") to Client pursuant to the terms of the parties Master Service Agreement and associated Service Orders (the "Agreement"). The parties agree that solely with respect to the BCM One Unlimited Wireless Services (hereafter "Unlimited Wireless" or "Services") the following terms shall supplement the terms set forth elsewhere in the Agreement and in the event of a conflict with such terms, this Service Addendum shall govern. Unless otherwise specified, all capitalized terms in this Service Addendum shall have the same meaning as defined in the Agreement.

UNLIMITED WIRELESS PLANS: Unlimited Wireless is a nationwide connectivity solution that provides a data only 5G & LTE wireless connection for use at fixed locations using 5G & LTE enabled routers. Unlimited Wireless plans offer tiered speeds, of up to 25 Mbps, 50 Mbps, 100 Mbps, and 200 Mbps with no overage charges.

Eligibility: This Service is available to Clients with a fully executed Agreement and their End User(s) ("End User"). Unlimited Wireless is not intended as a substitute for consumer internet services.

Eligible Devices: Plans may only be used for an End User line with a qualified data-only wireless router located in a fixed location using machine-to-machine business applications needing wireless data communication between the router and Client's data center. Each qualified device activated with an Unlimited Wireless Plan must have a primary place of use ("PPU") within the wireless network coverage area within the U.S. ("Domestic Coverage Area"). 5G/5G+ capable devices may be used with any of the plans. Client may not use the Services with any device other than approved 5G & LTE enabled routers. BCM One may place the non-complying device(s) on the appropriate plan(s). If a device is not used with an appropriate rate plan, BCM One reserves the right to switch Client to an appropriate plan and bill Client the associated fees for such plan. Devices must be activated with the IMEI of the device that will be in use. Removing a SIM from the device that was activated and placing it in an ineligible device is prohibited and may lead to the line being disconnected.

International roaming: Monthly plan prices do not apply to data usage while roaming. If roaming outside the Domestic Coverage Area, pay-per-use rates will apply unless an international blocking feature is added. International data rates vary and are subject to change.

5G+ NETWORK ACCESS & COVERAGE: 5G+ Service is not available in some areas, before committing to this Service please confirm that the Service is available. 5G+ Service also requires a compatible 5G+ Device and appropriate plan.

5G NETWORK ACCESS & COVERAGE (VERIZON): 5G plans are available on the 5G Ultra-Band (C-Band) network (domestic and international roaming are not available) and to specific Client addresses within Verizon Wireless' 5G Ultra-Band (C-Band) territories. The 5G plan is for a fixed wireless service and can only be activated on select 5G C-Band compatible certified data routers or designated devices. The 5G plan is not permitted to have voice or text services provisioned by Verizon Wireless. Voice calls cannot be placed or received on this plan other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area). If 5G is not available, a compatible 4G plan will be activated until 5G becomes available.

Data Speeds: Plans have maximum data speeds of 25 Mbps, 50 Mbps, 100 Mbps or 200 Mbps Data speeds for each plan are maximum data speeds; actual speeds may be slower, particularly after a usage threshold has been met. 100 Mbps and 200Mbps maximum data speeds are not available in all coverage areas and require (a) a device capable of using enhanced 4G LTE-Advanced technologies or 5G/5G+ technologies and (b) use where 5G/5G+ service is available.

Data Restrictions: After a data usage threshold on a line has been met in a given month, the data may be slowed on that line during periods of network congestion for the remainder of that billing cycle. Lines that exceed these thresholds may be considered excessive and subject to treatment outlined in the Excessive Use Policy below. Verizon 5G data plans do not have any data restrictions and are not subject to any data restrictions, AT&T's 5G and Verizon 4G LTE plans are subject to excessive usage which shall be defined as 400GB on a Verizon Wireless 4G data plan and 400GB on AT&T 4G or 5G data plan. Unlimited Wireless does not allow access to entertainment and other non-business websites that offer video or audio streaming entertainment services, and is not intended for web hosting, or public or guest Wi-Fi.

Excessive Use Policy: Unlimited Wireless lines are intended to be used for Client's official business use only. Unlimited Wireless routers on the cellular data network will be used for business-critical applications and business critical data. While access to entertainment and other non-business websites that offer video or audio streaming entertainment services, web hosting and public or guest Wi-Fi are not permitted on Unlimited Wireless, BCM One does not block all of these services. For this reason, BCM One provides a managed service to monitor Client's traffic and ensure Client is not in violation of the use restrictions. BCM One will identify users with excessive usage that exceed the thresholds as listed under Data Restrictions above and will notify the Client. BCM One may provide excessive usage notification after any billing period and Client will have the following billing period to take action upon receipt of the notification. Failure to take action may result in the line being disconnected or moved to another rate plan and loss of future access to Unlimited Wireless plans. Once a Client has received notice of abuse and the rate plan has been changed per the terms of this policy, that service location is no longer eligible to use or sign-up for Unlimited Wireless service.

Device Requirements: Each line must have an Unlimited Wireless plan and an applicable 5G or 4G LTE -compatible device provisioned with a Business Application used for transport of data to Customer's data center.

Business Application: Applications that are used for the transmission of Client's data to and from its authorized CRU lines' 5G and 4G LTE -enabled Equipment, including routers, (each, a "Business Application"). Business Applications may include, without limitation, business video calling/ conferencing, push-to-talk, dispatch, logistics, command and control, telematics, and monitoring applications used by Client's authorized End User lines.

Termination or Suspension: BCM One reserves the right to terminate, suspend or restrict the feature if Client's use is inconsistent with the terms and conditions for the feature. If BCM One determines the use of the services violates any of the applicable terms or policies found in the Agreement, BCM One may in its sole discretion suspend, modify, terminate, or restrict service.

Excessive Off-Net Usage: Client will receive an off-net (roaming) usage allowance for each service. If Client exceeds the allowance, the service(s) may be restricted or terminated. Other restrictions apply and may result in service termination. Credit approval may be required. BCM One reserves the right to suspend or terminate service to Client's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan.