

HyperNetwork

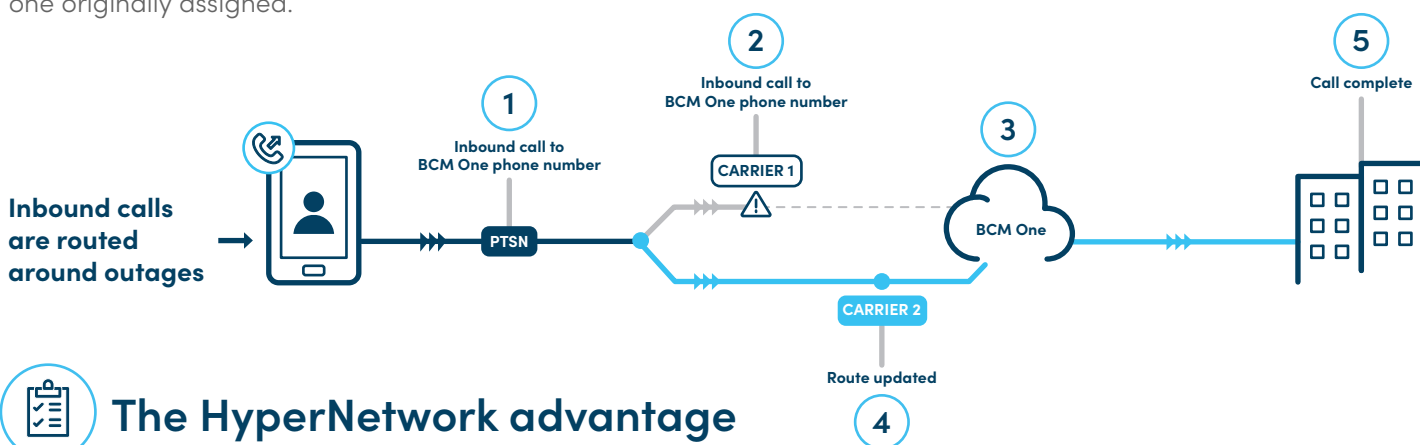
Unprecedented Resiliency with Redundant Inbound Call Paths

Your business relies on clear, high-quality, highly dependable voice communications to serve your customers. Now, with the exclusive HyperNetwork service, backed by Flowroute's patent and under the BCM One brand, you can protect your business and mission-critical voice applications by improving reliability and reducing the impact of carrier outages. Our multi-Tier-1-carrier routing paired with our owned and managed RespOrg gives you a solid, reliable toll-free voice solution. With HyperNetwork, you have peace of mind that, in addition to toll-free calls, your inbound DID calls also have redundancies and protections.



How HyperNetwork works:

This unique capability helps mitigate outage time by detecting upstream network impairments and quickly rerouting DID voice traffic around them to successfully complete inbound calls. Historically, in the US, the only way to address outages—especially for mission-critical inbound calls—was to port numbers, which could take days. Because HyperNetwork dynamically changes the routing of telephone numbers, calls arrive over a different path than the one originally assigned.



The HyperNetwork advantage

For enterprises with mission-critical voice applications, HyperNetwork delivers:

- ✓ Patented technology to provide additional redundancy for your voice numbers
- ✓ Unique ability to route around upstream underlying carrier outages, such as a fiber cut or DDoS outage
- ✓ Contractual SLA for response and restore times

HyperNetwork completes your business continuity for voice

Many providers offer failover and redundancy at the trunk level or the WAN level for outbound calls. And a RespOrg provides redundancy for inbound toll-free numbers. BCM One's HyperNetwork service is the only solution for building resiliency for your inbound DIDs. And with coverage across the majority of the US population, the service offers business continuity for virtually all of your inbound numbers.

Contact Us Today

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