bcm|one™
NextGen Communications. Managed Services.

UCaaSone SMB

Streamline Communications with UCaaSone™ SMB

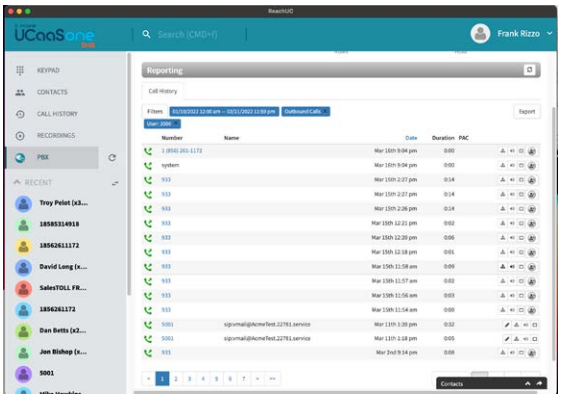
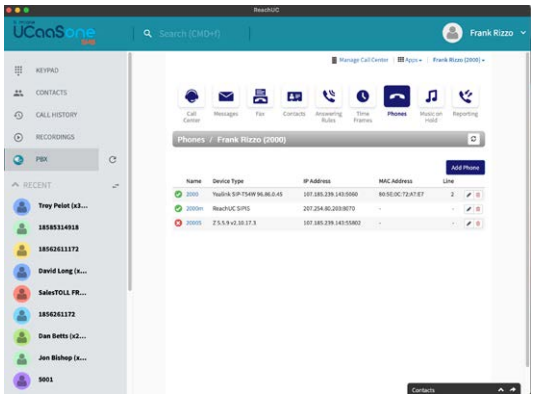
Communications are a critical part of your business, enabling your teams to connect and collaborate. But what that means today is vastly different from decades past, which is why organizations are migrating away from traditional voice services to Unified Communications as a Service (UCaaS).

UCaaS brings together essential communications services in real time to enhance business productivity. Today's workforce is more diverse than ever. Businesses are supporting a distributed employee base with increasing technology demands and limited resources. UCaaS is the modern paradigm bringing communication and collaboration for your business via the cloud, accessible and secure from any device.

UCaaSone SMB from BCM One

BCM One's UCaaSone™ SMB is the UCaaS "easy button," offering companies of all sizes an all-in-one modern voice solution with most everything you need built in so you don't have to worry about multiple add-on costs. It's designed to enable communications for the way your business runs today:

- **Support remote and mobile workers:** Access the full functionality of your phone system from any web browser.
- **Improve collaboration and productivity:** With chat, SMS/MMS, eFax, call center, integrations with the most popular CRMs, and more, you'll improve the way your teams engage with each other and with customers.
- **Eliminate maintenance:** As a fully managed service, we'll take care of all the management for you, including E911 setup for remote users and all your moves/adds/changes.
- **Easy and fast setup:** You'll be up and running quickly.
- **Support future growth:** Whether you have 75 users or 10,000, you won't outgrow the system.
- **Security:** UCaaSone has achieved the Health Insurance Portability and Accountability Act (HIPAA) Seal of Compliance, which means you get that high level of security even if your business isn't in healthcare. BCM One can provide a Covered Entity Agreement.
- **Unparalleled service:** Companies prefer to work with BCM One for one main reason—the client experience they receive. We invest in customer success because we are committed to delivering the best possible business outcomes and exceeding your expectations.

Top Key Features:

- SMS
- MMS
- Fax to email, Fax portal, fax via mobile app
- Call Trace
- Screen share
- Audio & Video conferencing
- Reach UC Connector. (Integration tool)
- Integration with 120+ CRMs
- VM to email transcription
- Teams Integration -- Microsoft Teams Direct Routing
- Bring Your Own Supported Telephone (Unsupported best effort)