

# Effective Technology Infrastructure Management

## Complete Guide to Effective Technology Infrastructure Management

Because technology is an integral component of everything we do, if an organization can't manage its technology infrastructure effectively, it can't run its business effectively. Modern infrastructures are, however, highly complex and dynamic ecosystems. This guide will help you increase the effectiveness of your technology planning, better support the business and remote work, optimize cloud computing, and understand the value of managed services.

### Technology Planning

Technology is not static, nor are the business needs you must support. Making good decisions that will serve your organization well over time—fulfilling evolving business requirements, meeting performance expectations, staying on budget, and minimizing complexity—requires solid technology planning. The following articles provide guidance to help you improve technology planning for your organization.

- IT Leaders Reshaping their IT Priorities In this New World
- 5 Traits of an Effective IT Audit
- Beyond Buzzwords: This Is the One Essential Ingredient Your Network Truly Needs
- Better Solutions Start with Better Business Requirements
- Technology Checklist for Office Moves
- 3 Ways to Fuel Collaboration in your Business

### Supporting the business

Technology is an enabler not an end in itself; an organization's infrastructure must serve the overall needs of the organization. Too often, however, there is a disconnect between IT and its internal customers. Here are some resources to help you better support the business.

- 3 Ways to Transform the Culture of your Business-IT Relationship
- Quick Guide: Establishing Visibility into IT Systems to Drive Business Value
- Drive Operational Innovation Where IT and Communications Intersect
- Breaking Down Walls – How Changing Data Center Models Transform Business
- Big Data and DevOps – Using Flexible Development Models to Maximize Data

### Supporting remote work

In the wake of the pandemic which forced businesses to support a near-universal work-from-home strategy, many are now considering whether to keep workers remote, bring them back into the office, or adopt a hybrid approach. No matter what decision a company ultimately makes, it must have the infrastructure and systems to support it. Following are resources to help support your organization's remote workers.

- Connectivity and Digital Access Matter More Than Ever

- Real-Time Technology Lessons for Remote Work
- Getting Your Employees Set Up for WFH

## Cloud computing

Cloud computing has become an IT staple to help organizations simplify their on-premises infrastructures, take advantage of innovative new capabilities, increase organizational agility, and more. Here are some articles to help you get a handle on the basics of cloud computing.

- Moving to the Cloud: Business Advantages and Challenges
- Your Cloud Budget Is Your New Phone Bill: Here's How to Manage It
- Three Hidden Cloud-busters – and How to Fix Them

## Managed services

Working with a managed services provider to design, implement, monitor, manage, and maintain some or all of your technology infrastructure allows your team to focus their time and expertise where it delivers the most value for your organization. The following articles will help you understand the value of managed services and how to find the right partner.

- What do MSP Vendor Partnerships Mean for your Business?
- Inoculate Your Team Against IT Burnout
- Quarterly Reviews That Deliver
- 7 Ways Working With BCM One Saves Time, Money, and Headaches