bcm one™
Human Focused. Technology Solutions.

Voice Enabled Teams

Voice Enabled Teams

Microsoft Teams is a collaboration and content sharing app that most are familiar with. Your company may be using it now or looking to incorporate it, however, you may realize that it does not offer the most robust communications platform and capabilities to support your distributed workforce. That is where BCM One can help. **BCM Voice Enabled Teams** integrates hosted voice/UCaaS or SIP Trunking with your Microsoft Teams environment for an enterprise-level solution with the utmost flexibility, collaboration, and connectivity.

BCM One Voice Enabled Teams gives you the option of connecting your existing SIP Trunk or BroadSoft® hosted voice/UCaaS solution with MS Teams. Our Voice Enabled Teams solution helps fill the gaps in native MS Teams.

Supercharge Your Teams into a Full Voice Platform

What is Voice Enabled Teams? **BCM One Voice Enabled Teams** augments basic chat, video conferencing, and collaboration features with robust enterprise voice capabilities to give you a comprehensive, unified communications collaboration platform.

Our integrated connection to MS Teams for hosted voice or SIP Trunks enhances the modern collaboration features in Teams and adds traditional enterprise voice capabilities on the Teams platform so you can scale—not replace—your communications network. BCM One Voice Enabled Teams delivers:

- **A wide range of enterprise-grade features:** Advanced call routing, queuing, hoteling, cloud calling, SIP Trunk sharing and linking, telephony extensions, integrated call center, collaboration management, messaging, business intelligence, and more.
- **Security and reliability:** Voice Enabled Teams runs on our enterprise-grade UCaaSone™ hosted voice solution leveraging the BroadWorks® platform which is a highly available and world-class engineered system providing monitoring and support of your network for 99.99% uptime.
- **Comprehensive service:** Because BCM One is both a Direct Gold Microsoft Partner, and a leading provider of our own UCaaS hosted voice solution, we are unique in that we offer end-to-end Teams deployment. This includes licenses, calling minutes and plan world-wide, enterprise-grade collaboration platform, training and support.
- **Professional services:** BCM One provides technical support and training to seamlessly migrate and train your employees on the features and capabilities of your enterprise-grade communications and collaboration platform.
- **Flexibility to migrate at your own pace:** Our Microsoft and UCaaS experts will work with you to understand your goals, pain points, budget, and timeline, and then develop a migration strategy that works for you.

BCM One Voice Enabled Teams Solves Challenges Businesses Face When Only Using Native MS Teams:

- Limited Calling Plans
- Expensive Calling Plans
- Limited Calling Plans by Country
- Missing Calls
- Transferring Calls
- 3-Way Calls with PSTN Users
- Advanced Call Routing & Queues
- Advanced Call Reporting

bcm | one™ 295 Madison Avenue | 5th Floor | New York, NY 10017 | 844.MEET.BCM | info@bcmone.com