

UCaaS Hosted Voice



Improve Employee Efficiencies

BCM One's Unified Communications as a Service (UCaaS) solution is a hosted voice service that leverages the BroadWorks® platform utilizing the latest cloud-based technology to connect your business without the high costs of a traditional premises-based system. This solution brings together essential communications services including instant messaging, presence, voice and video calling, multi-party video collaboration, and desktop sharing in real-time to enhance business productivity. Team members can access information quickly and provide better customer service.

There are up to four different service level or seat packages to accommodate small to enterprise sized businesses to meet specific technical and budgetary needs.

Connect, Call, and Collaborate with any phone, smart device, or laptop

- › **Presence:** Indicator displays status, location and time zone, allowing you to choose the best way to communicate
- › **Instant Messaging:** Send and receive messages, or initiate a group chat to get answers quickly
- › **Video Calling:** Initiate or accept video calls on your laptop, video-enabled phone, smartphone, and tablet for more effective, face-to-face communications
- › **Integrated Business Calling Capabilities:** Access business calling features for inbound and outbound calls. Enjoy a seamless user experience in a fully hosted environment, or connect with SIP Trunking to existing PBXes
- › **Multi-Party Voice and Video Collaboration:** Bring teams together for impromptu and planned meetings using High Definition voice and video. Interact with disparate locations, remote workers, and even external customers, prospects, and partners easily
- › **Desktop Sharing:** Share project plans with the internal team, or work products, contracts, or other media with customers and partners. Reach consensus faster and close business

A Better Way To Do Business

- › **Teamwork** – Bring together individuals and virtual workgroups for scheduled and impromptu meetings to improve team collaboration and productivity. Share documents for more accurate version control and team input
- › **Savings** – Reduce costs and eliminate inefficient processes associated with traditional on-premise services upgrades. Connect to remote workers and cut travel expenses using collaboration tools, such as video conferencing and desktop sharing
- › **Reachability** – Access communication services through a single application on mobile devices. Turn your personal phone into a business phone to make and receive calls, and collaborate on the go from any location with the most popular mobile devices
- › **Responsiveness** – Give employees instant access to information for expedited responses to better serve customers. Simplify partner, prospect, and customer interaction with voice, video, chat and browser-based desktop sharing