

BCM One, Inc.
521 5th Ave., 14th Floor
New York, New York 10175

Cal. P.U.C. Schedule No. 1-T
Original Cal. P.U.C. Title Sheet

COMPETITIVE LOCAL CARRIER

Tariff Schedule Applicable to
LOCAL EXCHANGE SERVICES

of

BCM One, Inc.
(f/k/a McGraw Communications, Inc.)

U-6687-C

Advice Letter No. 9
Decision No. 02-08-025

Issued by:
Frank Ahearn
Chief Executive Officer

Date Filed: March 31, 2016
Effective: March 31, 2016
Resolution No. 02-01-023

COMPETITIVE LOCAL CARRIER

CHECK SHEET

The sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Title	Original	34	Original	68	Original
1	1 st Revised*	35	Original	69	Original
2	1 st Revised*	36	Original	70	Original
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30	Original	64	Original	97	Original
31	Original	65	Original	98	Original
32	Original	66	Original	99	Original
33	Original	67	Original	100	Original

COMPETITIVE LOCAL CARRIER

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<u>Sheet No.</u>	<u>Revision</u>	<u>Sheet No.</u>	<u>Revision</u>	<u>Sheet No.</u>	<u>Revision</u>
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Cal. P.U.C. Schedule No. 1-T
Original Cal. P.U.C. Sheet No. 5

COMPETITIVE LOCAL CARRIER

PRELIMINARY STATEMENT

BCM One, Inc. f/k/a McGraw Communications, Inc. (referred to herein as "Company" or "BCM One") has been granted authority by the California Public Commission to provide competitive local exchange services within the State of California to Customers located in exchange areas served by Pacific Bell, Verizon, Roseville Telephone Company and Citizens Telephone Company. This tariff contains all effective rates, terms and conditions for intrastate end-user local exchange and carrier access services originated from and terminated to central office codes assigned to BCM One, Inc.

Advice Letter No. 9
Decision No. 02-08-025

Issued by:
Frank Ahearn
Chief Executive Officer

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COMPETITIVE LOCAL CARRIER

EXPLANATION OF SYMBOLS

- (C) To signify a changed listing, rule, or condition which may affect rates or charges
- (D) To signify discontinued material, including listing, rate, rule or condition
- (I) To signify increase
- (L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule, or condition
- (N) To signify new material including listing, rate, rule or condition
- (R) To signify reduction
- (T) To signify change in wording of text but not change in rate, rule or condition

AVAILABILITY OF COMPANY'S TARIFF

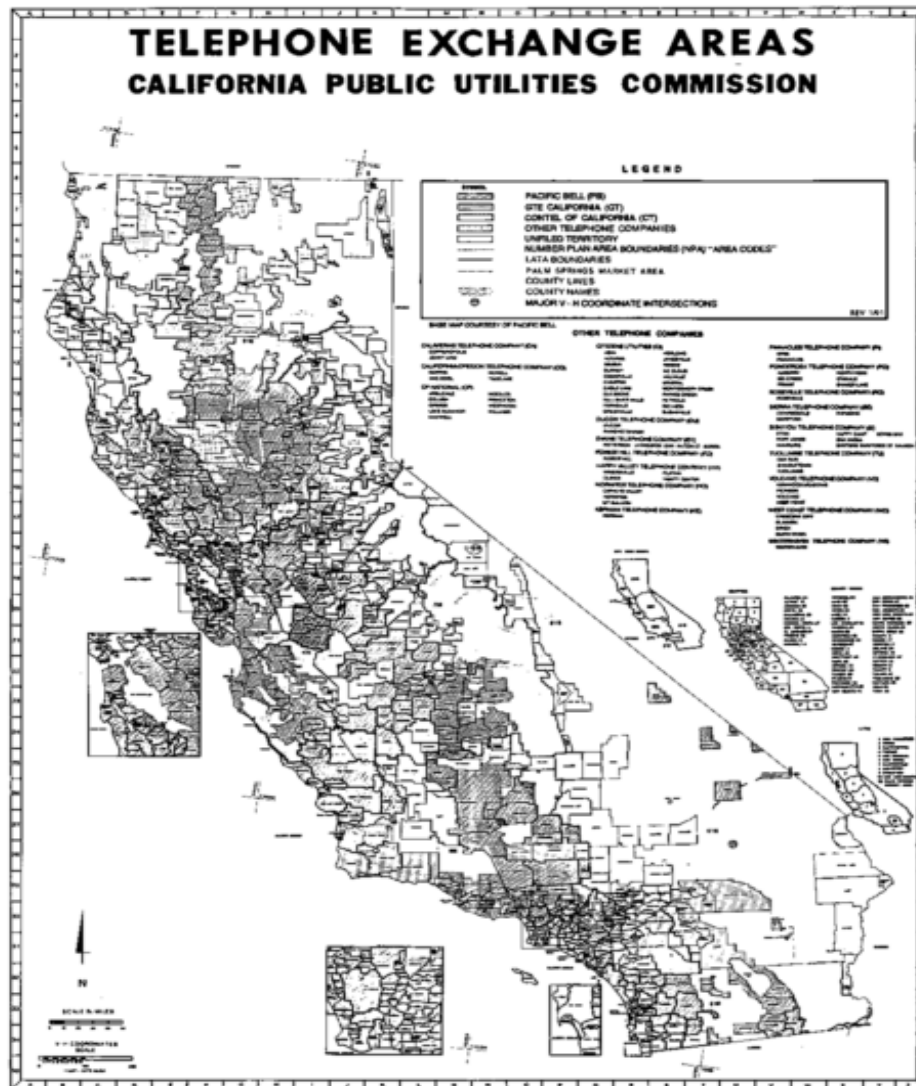
Complete copies of the Company's advice letters and current tariff are maintained at the Company's business offices located at:

BCM One, Inc.
521 5th Ave., 14th Floor
New York, New York 10175

COMPETITIVE LOCAL CARRIER

SERVICE AREA MAPS

The Company provides competitive local exchange service in California within the service territories of Pacific Bell, GTE California Incorporated, Roseville Telephone Company and Citizens Telephone Company. The Company concurs in and hereby incorporates by this reference all current and effective service territory and local exchange boundary maps filed with the California Public Utilities Commission by Pacific Bell, GTE California Incorporated, Roseville Telephone Company and Citizens Telephone Company.



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Cal. P.U.C. Schedule No. 1-T
Original Cal. P.U.C. Sheet No. 8

COMPETITIVE LOCAL CARRIER

RATE SCHEDULES

Applicability

This Section sets forth the regulations and rates applicable to services provided by BCM One, Inc. The regulations and rates are applicable to all local services provided to residential and business customers as indicated.

Service Territory

BCM One, Inc. will provide service in the State of California in the service areas defined on the map filed on Sheet 7 herein, as authorized by the California Public Utilities Commission.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE A

CONNECTION CHARGES

(A) CONNECTION CHARGE

1) General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

2) Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c. The Company may from time to time waive or reduce the charge as part of a promotion. See Rate Schedule C, Section D.

(B) RESTORAL CHARGE

A restore-charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 1 of this Tariff.

	<u>Business</u>	<u>Residence</u>
Minimum:	\$ 5.00	\$ 5.00
Maximum:	\$ 40.00	\$40.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE A (Cont'd)

CONNECTION CHARGES (Cont'd)

(C) MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change -including rearrangement or reclassification - of existing service at the same location.

Residence Charge per:	<u>Move</u>	<u>Add</u>	<u>Change</u>
Minimum:	\$ 5.00	\$ 5.00	\$ 5.00
Maximum:	\$40.00	\$40.00	\$40.00
Business Charge per:	<u>Move</u>	<u>Add</u>	<u>Change</u>
Minimum:	\$ 5.00	\$ 5.00	\$ 5.00
Maximum:	\$40.00	\$40.00	\$40.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE A (Cont'd)

CONNECTION CHARGES (Cont'd)

(D) CHARGES ASSOCIATED WITH PREMISES VISIT

1) Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 9 2 to 6 pair inside wire
- 9 Faceplates
- 9 RJ11, RJ14C, RJ11W and RJ14W type station jacks
- 9 Staples, screws, nail, tape, connectors, etc.

2) Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

	<u>Minimum</u>	<u>Maximum</u>
Per Premises Visit, Residence:	\$10.00	\$50.00
Per Premises Visit, Business:	\$10.00	\$50.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE A (Cont'd)

CONNECTION CHARGES (Cont'd)

(D) CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3) *Inside Wire Maintenance Plan*

The Inside Wire Maintenance (IWM) Plan is an optional service BCM One provides its telephone customers to guard the customer against unforeseen maintenance or repairs to the customer's telecommunication wires and/or phone jacks.

IWM covers the service call, diagnosis of the problem, and repair of certain types of damage to the telecommunication wires traveling from the NID up to the phone jacks inside the premise. IWM also covers the phone jacks inside the premise.

Some conditions are **not covered** by IWM. This plan does not cover the following:

- Damages or problems that existed prior to the activation of IWM
- Repairs to any customer premise equipment (phones, phone cords, faxes, modems, etc.)
- Repairs to any telecommunication wire connecting customer premise equipment to a phone jack.
- Damages or problems caused by inappropriate or non-standard telecommunication wiring practices
- Damages or problems caused by negligent or intentional acts by customer, or any third party not authorized by BCM One
- Damage or problems caused by using faulty or defective equipment such as faxes, modems, phones, answering machines, surge protectors, etc.
- Damage or problems caused by alterations or additions to the telecommunications wires connecting the NID to phone jacks that are not authorized by BCM One
- Repair to any exterior phone jack
- Repair of wiring in boat slips and special waterproof boat cords and jacks
- Removal of hard-wired phones and their replacement with modular phone jacks
- Damage or problems caused by wire taps
- Damages or problems occurring in the horizontal or riser cable found in multi-unit dwellings
- Damages or problems of the telecommunication wires occurring in commercially owned properties or other commercial multi-unit dwellings such as apartments
- IWM is not available with certain services such as WATS and 800 services

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE A (Cont'd)

CONNECTION CHARGES (Cont'd)

(D) CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3) Inside Wire Maintenance and Installation (Cont'd)

Availability

Service is available in both Verizon West, and Verizon East for Business.

Limitations/Restrictions

Service available **only** on POTS, Centrex, Analog PBX or ISDN BRI classes of service on Wholesale Advantage and Resale lines.

Pricing

Monthly Recurring Charge

California \$2.00/line

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE A (Cont'd)

CONNECTION CHARGES (Cont'd)

(E) PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

Minimum:	\$ 0.00
Maximum:	\$ 5.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE B

INTRALATA TOLL USAGE AND MILEAGE CHARGES

(A) GENERAL

1) Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

2) Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- a. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- b. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE B (Cont'd)

INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

(B) TIMING OF CALLS

- 1) Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 2) For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 3) For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4) Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 5) Calls originating in one time period as defined below in Rate Schedule B, Section C and terminating in another will be billed the rates in effect at the beginning of each minute.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE B (Cont'd)

INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

(C) TIME PERIODS DEFINED

Unless otherwise indicated in this Tariff, the following time periods apply.

- 1) Peak: 7:00 a.m. to, but not including, 7:00 p.m. - Monday through Friday
- 2) Off-Peak: 7:00 p.m. to, but not including, 7:00 a.m. - Sunday through Friday
All day Saturday and Sunday
All Holidays
- 3) Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.
- 4) All times refer to local time.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE B (Cont'd)

INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

(D) REGULATIONS AND COMPUTATION OF MILEAGE

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

1) Originating Rate Center

A customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that customer's account shall be the location of the customer's rate center.

2) Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

3) Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE B (Cont'd)

INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

(D) REGULATIONS AND COMPUTATION OF MILEAGE (Cont'd)

3) Calculation of Mileage (Cont'd)

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE B (Cont'd)

INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

(E) CALL CHARGES

Rates are based on the duration of the call as measured according to Rate Schedule B, Section B above, time of day rate period of the call as described in Rate Schedule B, Section C and the airline mileage between points of the call as described in Rate Schedule B, Section D. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

1) Usage Charges

Minimum:

Rates may be reduced selectively and in varying amounts, down to incremental cost, on one day's notice to customers and the Public Utilities Commission.

Maximum

Mileage	Peak		Off-Peak	
	First Minute	Each Additional Minute	First Minute	Each Additional Minute
0-8	\$0.15	\$0.15	\$0.15	\$0.15
9-13	0.15	0.15	0.15	0.15
over 13	0.15	0.15	0.15	0.15

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE B (Cont'd)

INTRALATA TOLL USAGE AND MILEAGE CHARGES (Cont'd)

(E) CALL CHARGES (Cont'd)

2) Per Call Service Charges

The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

	<u>Minimum</u>	<u>Maximum</u>
Customer Dialed Calling Card	\$0.01	\$0.60
Person to Person	\$0.01	\$3.75
3rd Number Billed	\$0.01	\$1.60
All other Operator Assistance	\$0.01	\$1.25

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C

SUPPLEMENTAL SERVICES

(A) CUSTOM CALLING SERVICE

1) General

Subject to the availability of the service offerings of the Company's underlying carriers, the features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

2) Description of Features

a. Three Way Calling/Call Hold

The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(A) CUSTOM CALLING SERVICE (Cont'd)

2) Description of Features (Cont'd)

b. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating, calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The customer is provided with a non-dedicated 800 number ("personal 800 number") to receive domestic calls from any point within the continental U.S. for a monthly subscription fee of \$14.95 per 800 number. This monthly cost entitles the customer to twenty (20) minutes of use. The customer will be charged \$0.25 per minute for all use beyond twenty (20) minutes per month. The customer may have multiple personal 800 numbers per account. For each personal 800 number, the Company will provide to the customer an 800 number, a security code, and a Rerouting Code which allows the subscriber to use the Call Forwarding feature, with which the Customer can receive incoming domestic calls. The Company has the exclusive right to determine the terminating locations for personal 800 numbers. Personal 800 customers share access on the same 800 number based on PIN and, thus, may not retain use of the 800 number if service is terminated.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(A) CUSTOM CALLING SERVICE (Cont'd)

2) Description of Features (Cont'd)

b. Call Forwarding (Cont'd)

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company or, after a designated number of rings, routes the call to the customer's voice mailbox.

Call Forwarding Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

c. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

d. Distinctive Ring

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(A) CUSTOM CALLING SERVICE (Cont'd)

2) Description of Features (Cont'd)

e. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

f. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(A) CUSTOM CALLING SERVICE (Cont'd)

3) Rates and Charges

a. Monthly Rates

Maximum and minimum rates for services other than Call Forwarding are located in Rate Schedule D, Residential Network Switched Service, and Rate Schedule E, Business Network Switched Service.

b. Connection Charges

Connection charges may apply when a customer requests connection to one or more custom calling features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

Minimum: \$00.00

Maximum: \$20.00

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new custom calling feature(s) to prospective customers within 90 days of the establishment of the new feature: Rate Schedule C, Section D, Service and Promotional Trials, below.

d. As set forth in Rate Schedule C, Section A(2)b hereinabove, the customer will be entitled to twenty (20) minutes of call forwarding use as part of its monthly subscription fee of \$14.95. After using the twenty (20) minutes of airtime, the customer will be charged at a flat rate of \$0.25 per minute for all local forwarding calls, independent of distance, time or day.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(B) CLASS SERVICES

1) General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

2) Description of Features

a. Call ID

The Call ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call - including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

b. Automatic Redial

The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(B) CLASS SERVICES (Cont'd)

2) Description of Features (Cont'd)

b. Automatic Redial (Cont'd)

The following types of calls cannot be Automatically Redialed:

- 9 Calls to 800 Service numbers
- 9 Calls to 900 Service numbers
- 9 Calls preceded by an interexchange carrier access code
- 9 International Direct Distance Dialed calls
- 9 Calls to Directory Assistance
- 9 Calls to 911

c. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

d. Customer Originated Trace

Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(B) CLASS SERVICES (Cont'd)

3) Rates and Charges

a. Monthly Rates

Maximum and minimum rates for this service are located in Rate Schedule D, Residential Network Switched Service, and Rate Schedule E, Business Network Switched Service.

b. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

Minimum: \$00.00

Maximum: \$20.00

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new CLASS feature(s) to prospective customers within 90 days of the establishment of the new feature: Rate Schedule C, Section D, Service and Promotional Trials, below.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(C) CENTREX SERVICE FEATURES

1) General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

2) Description of Features

a. Camp On

This feature allows the switch to observe that a wanted line is busy, wait until it is free, then automatically and immediately connect the calling line that has been waiting.

b. Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

c. Call Transfer - All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

d. Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(C) CENTREX SERVICE FEATURES (Cont'd)

2) Description of Features (Cont'd)

e. Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

f. Circular Hunting

This feature (similar to regular hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group (MLHG) to be tested for busy, regardless of the point of entry into the group. When a call is to a line in a MLHG, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the original called station is reached without finding a station that is idle.

g. Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(C) CENTREX SERVICE FEATURES (Cont'd)

2) Description of Features (Cont'd)

h. Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AVIA) and/or Message Detail Recording (MDR) record for assigning customer charges. The number of digits in a customer's account code group will be defined by the Company.

i. Terminal Group and Station Restriction

This feature defines a station's network access capability either individually within a Centrex group or for the group as a whole. It defines the Centrex group and what level of access a station will have; i.e., intragroup only, toll restriction, etc.

j. Uniform Call Distribution

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(C) CENTREX SERVICE FEATURES (Cont'd)

3) Rates and Charges

a. Monthly Rates

Maximum and minimum rates for this service are located in Rate Schedule D, Residential Network Switched Service, and Rate Schedule E, Business Network Switched Service.

b. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises.

Minimum: \$00.00

Maximum: \$20.00

c. Trial Period

The Company may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. Rate Schedule C, Section D, Service and Promotional Trials, below.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(D) SERVICE AND PROMOTIONAL TRIALS

1) General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

2) Regulations

- a. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- b. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(D) SERVICE AND PROMOTIONAL TRIALS (Cont'd)

2) Regulations (Cont'd)

- c. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.
- d. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- e. The Company retains the right to limit the size and scope of a Promotional Trial.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(E) BUSY VERIFICATION AND INTERRUPT SERVICE

1) General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

2) Rate Application

a. A Verification Charge will apply when:

1. Tie operator verifies that the line is busy with a call in progress, or
2. The operator verifies that the line is available for incoming calls.

b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

3) Rates

	<u>Minimum</u>	<u>Maximum</u>
Verification Charge, each request	\$ 0.01	\$5.00
Interrupt Charge, each request	\$ 0.01	\$5.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(F) TRAP CIRCUIT SERVICE

1) General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

2) Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(F) TRAP CIRCUIT SERVICE (Cont'd)

3) Rates

Per request,

Minimum: \$ 0.01

Maximum: \$ 5.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(G) DIRECTORY ASSISTANCE SERVICE

1) General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

2) Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from coin telephones, including COCOTS.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in the Rules Section of this Tariff, up to a maximum of 50 requests per month.

3) Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Minimum:	\$0.01
Maximum:	\$0.50

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(H) LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

	<u>Minimum</u>	<u>Maximum</u>
Local Operator Assistance, per call:	\$0.00	\$0.75

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(I) **BLOCKING SERVICE**

1) **General**

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 900, 971, 974, 540, 550, 396, 970, 976, 910, 920 & 700 Blocking - allows the subscriber to block all calls beginning with the above prefixes from being placed.
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 91 1 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in i.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(I) **BLOCKING SERVICE** (Cont'd)

2) **Regulations**

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(I) **BLOCKING SERVICE (Cont'd)**

3) **Rates and Charges**

a. **Recurring and Nonrecurring Charges**

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

	Nonrecurring Charge	
	<u>Minimum</u>	<u>Maximum</u>
900 and 700 Blocking		
- Residential	\$0.00	\$0.00
- Business (up to 200 lines)	\$0.00	\$10.00
900, 971, 974, and 700 Blocking		
- Residential	\$0.00	\$0.00
- Business (up to 200 lines)	\$0.00	\$10.00

The nonrecurring charge for initial request of one and two-line business customers is waived for 90 days from the customer's service establishment date.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(I) BLOCKING SERVICE (Cont'd)

3) Rates and Charges (Cont'd)

a. Recurring and Nonrecurring Charges (Cont'd)

Third Number Billed and Collect Call Restriction	Monthly Charges	
	<u>Minimum</u>	<u>Maximum</u>
- Residential	\$0.00	\$5.00
- Business (up to 200 lines)	\$0.00	\$5.00
Toll Restriction		
- Residential	\$0.01	\$5.00
- Business (up to 200 lines)	\$0.01	\$5.00
Toll Restriction Plus		
- Residential	\$0.01	\$5.00
- Business (up to 200 lines)	\$0.01	\$5.00
Direct Inward Dialing Blocking (Third Party and Collect Call)		
- Initial Activation	\$0.01	\$50.00
- Subsequent Activation (per line)	\$0.01	\$10.00

b. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

c. Connection charges apply as specified in Rate Schedule A of this tariff.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(J) CUSTOMIZED NUMBER SERVICE

1) General

- a. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- b. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- c. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the customer.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the Customized Number, at the tariffed rate, with the written consent of the Company and the former customer.
- e. The Company reserves and retains the right:
 1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
 2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
 3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
 4. The limitation of liability provisions of this tariff in Rule No. 15 are applicable to Customized Number Service.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(J) CUSTOMIZED NUMBER SERVICE (Cont'd)

2) Conditions

- a. Charges for Customized Number Service apply when a customer:
1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
 2. Requests a number change from the customer's present number to a Customized Number.
- b. The Company shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall the Company be liable to any, person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

3) Rates

	<u>Minimum</u>	<u>Maximum</u>
Set-up Charges		
Residential Customer	\$0.00	\$ 50.00
Business Customer	\$0.00	\$100.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(K) CUSTOMER REQUESTED SERVICE SUSPENSION

- 1) At the request of the customer the Company will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request the Company will provide the customer with an intercept recording referring callers to another number.
- 2) The company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of Suspension

Charge

- First Month or Partial Month
- Each Additional Month
(up to the one year limit)

Regular Monthly Rate (no reduction)

½ Regular Monthly Rate

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(L) TELECONFERENCING SERVICE

- 1) Teleconferencing Service allows the Customer to establish a teleconference by an operator on a dial-out or dial-in basis between multiple voice stations. The Teleconference Service provides a customized call reservation and call setup process that may include directory speed dialing and, when requested by the conference originator, progress reports which provide information regarding the current status of the call.
- 2) BCM One actively monitors Teleconference Service to ensure a high level of service quality and reliability. Upon request, and subject to availability, the operator will provide off-call monitoring. The off-call monitoring feature allows the operator to monitor the status of the call connections via a display of the conference ports used on that call. The operator is not a party to the call with off-call monitoring. With off-call monitoring, the operator is able to identify and reconnect dropped conferees.
- 3) A Teleconference may be ordered on a demand or on a reserved basis. Pre-notification to conferees of a Teleconference is also available.
- 4) All charges incurred for Teleconference Service will be billed to the conference originator. Customers will be charged for each minute of port use incurred during the actual conference call and billed for such usage at the rate of \$0.25 per minute after the first twenty (20) minutes of usage for all the ports combined per month. There may be up to six (6) ports in use for each conference call. To determine the port minutes of use, multiply each port used by the number of minutes it was in use. A fractional minute of use for the port is rounded to the next highest whole minute. All conference announcements are designed for call establishment and completion and will only pertain to the conference call in question. Also, the bridge and associated features are furnished subject to the availability of components.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE C (Cont'd)

SUPPLEMENTAL SERVICES (Cont'd)

(L) TELECONFERENCING SERVICE (Cont'd)

- 5) The Customer will be entitled to twenty (20) minutes of Teleconference Service use as part of its monthly subscription fee of \$14.95. After using the twenty (20) minutes of airtime, the Customer originating the Teleconference will be charged at a flat rate of \$0.25 per minute for all interlata calls, independent of distance, time or day. The duration of a call which involves a fractional part of a minute will be rounded up to the next higher full minute. Rates are per minute. Rates for Origination may be billed as sent-paid or to a Calling Card, Debit Card or Credit Card. Rates for Termination may be billed to a Calling Card, Debit Card or Credit Card or pursuant to a preexisting agreement between the Company and the Customer.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D

RESIDENTIAL NETWORK SWITCHED SERVICES

(A) GENERAL

Residential Network Switched Service provides a residential customer with a connection to the Company's switching network which enables the customer to:

- a) place and receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES

The following Residential Network Switched Service Options are offered:

Residential Flat Rate Service
Residential Message Rate Service
Key Residential Line Service

All Residential Network Switched Service may be connected to customer-provided terminal equipment such as station sets or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only. Subject to the service offerings of the Company's underlying carriers, the following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

Three Way Calling
Call Forward Busy
Call Forward Don't Answer
Call Forward Variable
Call Hold
Call Waiting
Cancel Call Waiting
Distinctive Ringing
Regular Multiline Hunting
Speed Calling

Subject to the service offerings of the Company's underlying carriers, the following CLASS features are offered to Residential Network Switched Service Subscribers:

Call ID
Automatic Redial
Automatic Call Back
Automatic Recall
Customer Originated Trace

Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional service features. Message charges apply to Message Rated Service, in addition to other rate elements described above.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

1) Flat Rate Service

a. Description

Flat Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Service to points within the local calling area is included in the charge for Flat Rate Service.

Each Flat Rate Serviceline corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Flat Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Flat Rate Service Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

1) Flat Rate Service (Cont'd)

b. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:		
- Each Service Line	\$1.00	\$25.00
- Voice Mail Option, per line	\$1.00	\$15.00
Custom Calling Features (per line, per month)		
- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00
CLASS Features (per line, per month)		
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

2) Message Rate Service

Message Rate Service provides the customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of the number of completed calls during the billing period.

a. Description

Each Message Rate Service Line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Message Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Measured Rate Port has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

2) Message Rate Service (Cont'd)

b. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:		
- Each Base Service Line	\$1.00	\$25.00
- Voice Mail Option, per line	\$1.00	\$15.00
Custom Calling Features (per line, per month)		
- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.75	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00
CLASS Features (per line, per month)		
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

c. Message Usage Charges

	<u>Minimum</u>	<u>Maximum</u>
Per Message	\$.01	\$.15

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Key Residential Line Service

a. General

Key Residential Line Service provides the customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Key Residential Line is available as a flat rate or message rated service. Key Residential Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Each Key Residential Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Key Residential Line Service (Cont'd)

b. Flat Rate Key Residential Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:		
- Each Service Line	\$1.00	\$25.00
- Voice Mail Option per line	\$1.00	\$15.00
Custom Calling Features (per line, per month)		
- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Key Residential Line Service (Cont'd)

b. Flat Rate Key Residential Line Service (Cont'd)

2. Recurring and Nonrecurring Charges (Cont'd)

	<u>Minimum</u>	<u>Maximum</u>
CLASS Features (per line, per month)		
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Key Residential Line Service (Cont'd)

c. Message Rate Key Residential Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff. Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:		
- Each Base Service Line	\$1.00	\$25.00
- Voice Mail Option per line	\$1.00	\$15.00
Custom Calling Features: (per line, per month)		
- Each feature	\$0.25	\$5.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE D (Cont'd)

RESIDENTIAL NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Key Residential Line Service (Cont'd)

c. Message Rate Key Residential Line Service (Cont'd)

2. Recurring and Nonrecurring Charges (Cont'd)

CLASS Features (per line, per month)	<u>Minimum</u>	<u>Maximum</u>
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- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

3. Message Usage Charges

	<u>Minimum</u>	<u>Maximum</u>
Per Message	\$.01	\$.15

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E

BUSINESS NETWORK SWITCHED SERVICES

(A) GENERAL

Business Network Switched Services provide a business customer with a connection to the Company's switching network which enables the customer to:

- a) receive calls from other stations on the public switched telephone network;
- b) access the Company's local calling service;
- c) access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d) access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Rate Schedule A apply to all service on a oneime basis unless waived pursuant to this Tariff.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES

1) Basic Business Line Service

a. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

1) Basic Business Line Service (Cont'd)

b. Flat Rate Basic Business Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Schedule A of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:		
- Each Service Line	\$1.00	\$50.00
- Voice Mail Option, per line	\$1.00	\$15.00
Custom Calling Features (per line, per month)		
- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

1) Basic Business Line Service (Cont'd)

b. Flat Rate Basic Business Line Service (Cont'd)

2. Recurring and Nonrecurring Charges (Cont'd)

<u>CLASS Features</u> (per line, per month)	<u>Minimum</u>	<u>Maximum</u>
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

1) Basic Business Line Service (Cont'd)

c. Message Rate Basic Business Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge.

2. Recurring and Nonrecurring Charges

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$50.00
Monthly Recurring Charges:		
- Each Base Service Line	\$1.00	\$25.00
Custom Calling Features: (per line, per month)		
- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

1) Basic Business Line Service (Cont'd)

c. Message Rate Basic Business Line Service (Cont'd)

2. Recurring and Nonrecurring Charges (Cont'd)

<u>CLASS Features</u> (per line, per month)	<u>Minimum</u>	<u>Maximum</u>
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

3. Message Usage Charges

	<u>Minimum</u>	<u>Maximum</u>
Per Message	\$.01	\$.15

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

2) Business Key System Line Service

a. Description

Business Key System Line Service provides the customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Business Key System Line is available as a message rated service. Business Key System Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be - equipped with touchtone and multiline hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge.

Each Business Key System Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

2) Business Key System Line Service (Cont'd)

b. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$10.00
Monthly Recurring Charges:		
- Flat Rate Business Key	\$1.00	\$50.00
- Message Rate Business Key	\$1.00	\$25.00
Custom Calling Features (per line, per month)		
- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

2) Business Key System Line Service (Cont'd)

b. Recurring and Nonrecurring Charges (Cont'd)

	<u>Minimum</u>	<u>Maximum</u>
CLASS Features (per line, per month)		
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$1.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

c. Message Usage Charges

	<u>Minimum</u>	<u>Maximum</u>
Per Message	\$.01	\$.15

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Shared Tenant Service

a. General

Shared Tenant Service is a multi-station system furnished in apartment and townhouse complexes for the use of the residents. The "customer" for shared tenant service is the owner of an apartment complex or reseller for shared tenant service. This service enables the customer or locations served by the customer to originate and receive calls within its system at no additional charge. The customer is responsible for payment of all charges, including local and toll charges and all nonrecurring monthly charges.

Each Shared Tenant Service Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Shared Tenant Service (Cont'd)

b. Flat Rate Shared Tenant Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Shared Tenant Service.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

Per Service Line:

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$25.00

Monthly Recurring Charges:		
- Each Service Line	\$1.00	\$25.00

Custom Calling Features
(per line, per month)

- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Shared Tenant Service (Cont'd)

b. Flat Rate Shared Tenant Service (Cont'd)

2. Recurring and Nonrecurring Charges (Cont'd)

<u>CLASS Features</u> (per line, per month)	<u>Minimum</u>	<u>Maximum</u>
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Shared Tenant Service (Cont'd)

c. Message Rate Shared Tenant Service

1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$1.00	\$10.00
Monthly Recurring Charges:		
- Each Base Service Line	\$1.00	\$25.00
Custom Calling Features: (per line, per month)		
- Each feature	\$0.25	\$10.00
- Package of 3 features	\$0.50	\$15.00
- Package of 6 features	\$0.75	\$21.00
- Package of 9 features	\$1.00	\$24.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

3) Shared Tenant Service (Cont'd)

c. Message Rate Shared Tenant Service (Cont'd)

2. Recurring and Nonrecurring Charges (Cont'd)

<u>CLASS Features</u> (per line, per month)	<u>Minimum</u>	<u>Maximum</u>
- Each feature	\$1.00	\$10.00
- Package of 3 features	\$1.00	\$15.00
- Package of 6 features	\$1.00	\$21.00
- Package of 9 features	\$1.00	\$24.00

3. Message Usage Charges

	<u>Minimum</u>	<u>Maximum</u>
Per Message	\$.01	\$.15

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

4) Centrex Service

a. Description

Centrex Service is a multi-station system offered to the business customer with 2 or more lines or trunks. It consists of digital switching equipment in the Company's switches connected to station lines on the customer's premises. Centrex Service enables the customer to originate and receive local calls within its system at no additional charge. Service to points within the local calling area is included in the charge for Centrex Service.

Centrex Service is offered on a contracted basis with four terms: 24, 36, 60 and 84 months. Thirty days prior to the expiration of the contract term, the subscriber may cancel service or renew for a new term commitment. If the subscriber does not cancel or renew the service, service will continue on a month to month basis at the monthly rate associated with the twenty-four month term plan.

Each Centrex Station Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the customer.

b. Features

The Centrex customer may choose one of three feature packages: Basic, Enhanced and Premium. Basic Centrex includes all Centrex features except attendant features and Customer Management System. Enhanced Centrex includes attendant features. Premium Centrex offers all features, attendant features and Customer Management system.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

4) Centrex Service (Cont'd)

b. Features (Cont'd)

The following Centrex features are available to the customer of Centrex Service at no additional charge:

	Basic	Enhanced	Premium
Add-On Hold	X	X	X
Attendant Camp On		X	X
Attendant Conference		X	X
Attendant Direct Station Selection		X	X
Automatic Call Distribution			X
Automatic Route Selection (ARS)	X	X	X
Call Forward - Busy	X	X	X
Call Forward - No Answer	X	X	X
Call Pickup	X	X	X
Call Transfer Internal	X	X	X
Call Transfer Outside	X	X	X
Call Waiting	X	X	X
Call Waiting - Attendant Lamp		X	X
Code Calling	X	X	X
6-Way Conference			X
Directed Call Pickup	X	X	X
Group Numbering	X	X	X

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

4) Centrex Service (Cont'd)

b. Features (Cont'd)

	Basic	Enhanced	Premium
Intercom Dialing	X	X	X
Loudspeaker Paging	X	X	X
Manual Control of ARS		X	X
Make Busy	X	X	X
Multiline Hunt	X	X	X
Night Service	X	X	X
Outward Call for PBX	X	X	X
Power fail Transfer	X	X	X
Queuing	X	X	X
Single Digit Dialing	X	X	X
Tandem Dialing	X	X	X
Toll Diversion - Attendant		X	X
Uniform Call Distribution	X	X	X
Customer Management System			X
Speed Calling	X	X	X
Three Way Calling	X	X	X

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

4) Centrex Service (Cont'd)

c. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Rate Schedule A of this tariff.

1. Basic Centrex (Flat Rated)

Per Station Line:

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$10.00	\$200.00

Monthly Recurring Charges:

Term		
24 months	\$10.00	\$100.00
36 months	\$10.00	\$100.00
60 months	\$10.00	\$100.00
84 months	\$10.00	\$100.00

DS1 Port Charges
for DS1 Interconnection
(per 24 Centrex Changes): \$75.00 \$500.00

Over 200 lines Individual Case Basis

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

4) Centrex Service (Cont'd)

c. Recurring and Nonrecurring Charges (Cont'd)

2. Enhanced Centrex (Flat Rate)

Per Station Line:

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$ 10.00	\$200.00

Monthly Recurring Charges:

Term		
24 months	\$10.00	\$100.00
36 months	\$10.00	\$100.00
60 months	\$10.00	\$100.00
84 months	\$10.00	\$100.00

DS1 Port Charges for DS1 Interconnection (per 24 Centrex Channels):	\$75.00	\$500.00
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Over 200 lines Individual Case Basis

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

4) Centrex Service (Cont'd)

c. Recurring and Nonrecurring Charges (Cont'd)

3. Premium Centrex (Flat Rate)

Per Station Line:

	<u>Minimum</u>	<u>Maximum</u>
Nonrecurring Connection Charge:	\$25.00	\$500.00

Monthly Recurring Charges:

Term

24 months	\$10.00	\$100.00
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36 months	\$10.00	\$100.00
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60 months	\$10.00	\$100.00
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84 months	\$10.00	\$100.00
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DS1 Port Charges

for DS1 Interconnection

(per 24 Centrex Channels):	\$75.00	\$500.00
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Over 200 lines Individual Case Basis

4. Direct Inward Dialing

	<u>Minimum</u>	<u>Maximum</u>
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Each Group of 20 Numbers	\$1.00	\$10.00
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Each Group of 100 Numbers	\$10.00	\$30.00
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COMPETITIVE LOCAL CARRIER

RATE SCHEDULE E (Cont'd)

BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

(B) SERVICE DESCRIPTIONS AND RATES (Cont'd)

4) Centrex Service (Cont'd)

c. Recurring and Nonrecurring Charges (Cont'd)

	<u>Minimum</u>	<u>Maximum</u>
Terminal Numbers:		
1-10 lines in terminal group	\$5.00	\$15.00
11-20 lines in terminal group	\$10.00	\$25.00
21 + lines in terminal group	\$15.00	\$40.00

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE F

UNIVERSAL LIFELINE TELEPHONE SERVICE

(A) APPLICABILITY

Applicable to eligible residence customers for Universal Lifeline Telephone Service furnished pursuant to the Moore Universal Telephone Service Act.

(B) TERRITORY

Within the exchange areas of all exchanges as said areas are defined on map filed as part of the tariff schedule.

(C) SPECIAL CONDITIONS

1) Universal Lifeline Telephone Service is available to all residence customers who meet the following eligibility requirements:

a. The residence at which the service is requested is the customer's principal place of residence. The residence household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied entirely by a single family or individuals functioning as one domestic establishment.

A room or portion of a residence occupied exclusively by an individual not sharing equally as a member of the domestic establishment may be considered a separate dwelling unit (premises) for the application of Universal Lifeline Telephone Service.

b. There is only one access line serving the residence premises.

c. The combined income of a household of one or two person(s), based on current income, does not exceed \$19,300 for the fiscal year for which the service is furnished.

d. The current income of a household of three or more persons does not exceed the following limitations:

<u>Household Size</u>	<u>Income Limitation</u>
3	\$ 22,800
4	\$ 27,400
Each additional member	\$ 4,600

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE F (Cont'd)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

(C) SPECIAL CONDITIONS (Cont'd)

1) (Cont'd)

- e. The income limitations claimed by Lifeline customers in applications are subject to verification at any time by the Carrier and/or by the Commission and its staff. If it is found that the Lifeline customer actually exceeds the income limitation, back billing at full tariffed rates will be assessed.
- f. No person who is claimed as a dependent on another person's income tax return shall be eligible.

2) Rates and Charges

Establishment	\$10.00
Flate Rate	.34
Measured Rate	2.85

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE F (Cont'd)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

(C) SPECIAL CONDITIONS (Cont'd)

- 2) Universal Lifeline Telephone Service is available to applicants for new service and to customers subscribing to measured rate individual line service who qualify under the guidelines listed above.
- 3) Universal Lifeline Telephone Service includes the following:
 - a. Basic dial tone service.
 - b. Unlimited incoming calls.
 - c. Message rate service, where it is offered, with an allowance of 60 calls per month.
 - d. An allowance equal to the current federally mandated access charge for ULTS customers which is 50% discounted.
- 4.) Universal Lifeline Telephone Service is restricted to residence local exchange service including 50% of all applicable extended area service charges. Foreign exchange services are excluded from this offering.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE F (Cont'd)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

(C) SPECIAL CONDITIONS (Cont'd)

- 5) Customers qualifying for ULTS will be entitled to one installation every twelve months as shown in rates and charges. No carry-over credit will be given for years in which eligible customers do not use their authorized reduced Service Connection Charges. Reduced Service Connection Charges will apply to requests from eligible recipients for changes in class, type or grade of service, including requests to change from Foreign Exchange Service. Changes in class, type or grade of service at the reduced rates will constitute that customer's one installation per year. Other than stated above, any change to the service will be at regular tariffed rates.
- 6) Eligible recipients of this service may have up to three months to pay the Carrier for the reduced Service Connection Charges. The Carrier will bill the customer in three equal installments.
- 7) Deposits for establishment of Universal Lifeline Telephone Service will not be required from eligible applicants unless the applicant has any outstanding telephone bill from any telephone utility in the State of California. Applicants having outstanding telephone bills are subject to Rule No. 6.
- 8) Universal Lifeline Telephone Service shall be subject to the conditions set forth in Schedule Cal. P.U.C. No. 1, Discontinuance of Service.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE F (Cont'd)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

(C) SPECIAL CONDITIONS (Cont'd)

- 9) Service under this schedule will apply upon receipt of a completed Carrier provided self-certification notice of eligibility from an applicant/customer. The self-certification notice of eligibility shall be the form shown in the forms section of these tariff schedules.

All customers who self-certify their eligibility will receive the Universal Lifeline Telephone Service rates commencing with their next billing period.

- 10) New Applicants for telephone service will be advised of the availability of Universal Lifeline Telephone Service and if eligible will be furnished with the necessary self-certification forms. Those applicants who do not return a signed self-certification form to the Carrier within 30 days will be changed to regular tariffed rates. The regular tariffed rates (excluding usage) will be retroactive to the date the Universal Lifeline Telephone Service began. If reduced service connection charges were applicable, the difference between reduced charges and regular tariffed charges will be billed to the applicant. Such applicants who do not return the signed self-certification form to the Carrier within 30 days will be subject to normal deposit requirements.
- 11) Recipients of Universal Lifeline Telephone Service must notify the Carrier of a change in any condition which occurs that would cause the household to no longer qualify for the service. Upon receipt of notification, the Carrier will change the service to regular tariffed rates for the service furnished. Service Connection Charges will not apply to the change in service.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE F (Cont'd)

UNIVERSAL LIFELINE TELEPHONE SERVICE (Cont'd)

(C) SPECIAL CONDITIONS (Cont'd)

- 12) Eligible recipients are required to be re-certified annually. The Carrier will mail re-certification forms to each recipient of the service annually. If the recipient fails to return the re-certification notice within 30 days, the Carrier will assume that the customer is no longer eligible. The customer's service rates will be converted to the regular tariffed rates for the type, class, and grade of service furnished. Nonrecurring charges will not apply to the change in service. Deposit requirement will be applied in accordance with applicable tariffs.
- 13) The Carrier will annually mail a notification of availability and a self-certification form to all residence customers.
- 14) In addition to the rates and conditions specified herein, all rules, regulations, charges and rates in conjunction with the service furnished elsewhere in the tariffs are also applicable to the service provided under this schedule.
- 15) Optional services and equipment are not included in Universal Lifeline Telephone Service rates, but will be provided to Universal Lifeline Telephone Service customers at applicable tariffed rates and charges.
- 16) Universal Lifeline Telephone Service rates shall be applied to each monthly statement for the months this service is furnished and shall apply only for the duration of this service.
- 17) The Service Order Change Charge is waived for ninety (90) days from the date customer goes in-service (service turned on in "initial" or "move" order) after the initial service install or move is completed.
- 18) Initial Service Order Charges for new installation or moves are NOT waived, nor is the Service Order Change Charge waived for changes other than the change listed in Special Condition 17 above.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE G

SPECIAL ARRANGEMENTS

(A) SPECIAL CONSTRUCTION

1) Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

2) Basis for Cost Computation

The costs referred to in Section (A) 1 immediately preceding may include one or more of the following items to the extent they are applicable:

- a) Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

Equipment and materials provided or used;
Engineering, labor, and supervision;
Transportation; and
Rights of way and/or any required easements.
- b) Cost of maintenance.
- c) Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE G (Cont'd)

SPECIAL ARRANGEMENTS (Cont'd)

(A) SPECIAL CONSTRUCTION (Cont'd)

2) Basis for Cost Computation (Cont'd)

- d) Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- e) License preparation, processing, and related fees.
- f) Tariff preparation, processing and related fees.
- g) Any other identifiable costs related to the facilities provided; or
- h) An amount for return and contingencies.

3) Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- a) The period on which the termination liability is based is the estimated service life of the facilities provided.
- b) The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
 - i) Costs to install the facilities to be provided including estimated costs for or the rearrangements of existing facilities. These costs include:
 - Equipment and materials provided or used;
 - Engineering, labor, and supervision;
 - Transportation; and
 - Rights of way and/or any required easements.
 - ii) license preparation, processing, and related fees;
 - iii) tariff preparation, processing and related fees;
 - iv) cost of removal and restoration, where appropriate; and
 - v) any other identifiable costs related to the specially constructed or rearranged facilities.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE G (Cont'd)

SPECIAL ARRANGEMENTS (Cont'd)

(A) SPECIAL CONSTRUCTION (Cont'd)

3) Termination Liability (Cont'd)

- c) The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section (A)3(b) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section (A)3(b) preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

(B) NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

(C) INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

- 1) LATH and type of switch
- 2) The V&H distance from the central office to the
- 3) Service descriptions
- 4) Rates and charges
- 5) Quantity of circuits
- 6) Length of the agreement.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE H

BILLING AND COLLECTION SERVICE

(A) Billing Name and Address Service

Billing Name and Address (BNA) Service is the provision of the complete billing name, street address, city or town, state and zip code for a telephone number assigned by the Company.

BNA Service is provided for the sole purpose of permitting the customer to bill its telephonic communications services to its end users and may not be resold or used for any other purpose, including marketing activity such as market surveys or direct marketing by mail or by telephone.

The customer may not use BNA information to bill for merchandise, gift certificates, catalogs or other services or products.

BNA Service is provided on both a manual and a mechanized basis. On a manual basis, the information will be provided by voice telecommunications or by mail, as appropriate.

On a mechanized basis, the information will be entered on magnetic tape containing recorded customer messages.

BNA information is furnished for sent-paid, collect, bill to third number, 700 and 900 service messages and messages charged to a calling card that is resident in the Company's database. In addition, BNA information for messages originated from data terminal numbers (DTNs) for data communications services is furnished on a manual basis only.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE H (Cont'd)

BILLING AND COLLECTION SERVICE (Cont'd)

(A) Billing Name and Address Service (Cont'd)

1) Undertaking of the Company

(A) A request for information on over 100 and up to 500 telephone numbers should be mailed to the Company. The Company will provide the response by first class U.S. Mail within ten (10) business days.

(B) Upon receipt of a magnetic tape of recorded customer messages, the Company will, at the request of the customer, provide BNA service on a mechanized basis. The tape of messages may be provided by the customer or, where the customer subscribes to Recording Service, may be the output from that service. The Company will enter the BNA information on the recorded message tape and send the tape to the customer by first class U.S. Mail. Other methods of delivering the data may be negotiated, and charges based on cost will apply.

The Company will provide a response to customer-provided tapes by mail within six (6) business days of receipt. The Company will process and mail tapes which are the output of Recording Service every fifth business day.

(C) The Company will specify the format in which requests and tapes are to be submitted.

(D) The BNA information will be provided for the calling number furnished to the extent a billing name and address exists in the Company records, including non-published and non-listed numbers. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Company will provide an indicator on the confidential records.

(E) The Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message originated.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE H (Cont'd)

BILLING AND COLLECTION SERVICE (Cont'd)

- (A) Billing Name and Address Service (Cont'd)
- 2) Obligations of the Customer
- (A) With each order for BNA Service, the customer shall identify the authorized individual and address to receive the BNA information.
- (B) A customer which orders BNA Service on a mechanized basis and which intends to submit tapes of record messages for processing must provide the Company with an acceptable test tape or transmission which includes all call types for which BNA information may be requested.
- (C) The customer shall institute adequate internal procedures to insure that BNA information, including that related to non-published and non-listed numbers, is used only for the purpose set forth in this tariff and that BNA information is available only to those customer personnel or agents with a need to know the information. The customer must handle all billing name and address information designated as confidential by the Company in accordance with Company's procedures concerning confidential information. The Company will provide to the customer a statement of its procedures concerning confidential information.
- (D) The customer shall not publicize or represent to others that the Company jointly participates with the customer in the development of the customer's end user records, accounts, data bases or market data, records, files and data bases or other systems it assembles through the use of BNA service.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE H (Cont'd)

BILLING AND COLLECTION SERVICE (Cont'd)

(A) Billing Name and Address Service (Cont'd)

2) Obligations of the Customer (Cont'd)

- (E) When the customer orders BNA Service for both interstate and intrastate messages, the projected percentage of interstate use must be provided in a whole number to the Company. The Company will designate the number obtained by subtracting the projected interstate percentage from 100 (100 - projected interstate percentage = intrastate percentage) as the projected intrastate percentage.

This whole number percentage will be used by the Company to apportion the rates and nonrecurring charges between interstate and intrastate in those circumstances where the recorded message detail is not sufficient to permit the Company to determine the appropriate jurisdiction. This percentage will remain in effect until a revised report is received as set forth following.

Effective on the first of January, April, July and October of each year, the customer may update the jurisdictional report. The customer shall forward to the Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively. Except where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August and November). No prorating or back billing will be done based on the report. If the customer does not supply the report, the Company will assume the percentages to be the same as those provided in the last quarterly report. For those cases in which a quarterly report has never been received from the customer, the Company will assume the percentages to be the same as those provided in the order for service.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE H (Cont'd)

BILLING AND COLLECTION SERVICE (Cont'd)

(A) Billing Name and Address Service (Cont'd)

2) Obligations of the Customer (Cont'd)

(F) The Company shall use reasonable efforts to provide accurate and complete lists. The Company, makes no warranties, expressed or implied, as to the accuracy or completeness of these lists.

3) Rate Regulations

(A) Service Establishment Charges apply for the initial establishment of BNA service on a manual basis, for the initial establishment of BNA service on a mechanized basis and for establishment of a Master BNA List for a customer.

(B) A charge applies for each request for BNA information for a telephone number for DTN number on a manual basis. A charge applies for each message pro-cessed to supply BNA information on a mechanized basis.

The Company will keep a count of the requests and of the messages processed. The Company will bill the customer in accordance with these counts whether or not the Company was able to provide BNA information for all requests and messages.

COMPETITIVE LOCAL CARRIER

RATE SCHEDULE H (Cont'd)

BILLING AND COLLECTION SERVICE (Cont'd)

(A) Billing Name and Address Service (Cont'd)

3) Rate Regulations (Cont'd)

- (C) Where the recorded message detail is sufficient to determine a message is an intrastate message, the rates set forth in the rate section, following, apply to each such message.

Usage for which the recorded message detail is insufficient to determine jurisdiction will be prorated by the Company between interstate and intrastate.

The percentages provided in the reports as set forth in (A) 2) (E) preceding will serve as the basis for prorating the charges. The intrastate charges are determined as follows: For usage sensitive (i.e. requests or messages processed) chargeable rate elements, multiply the intrastate percent times actual use times the stated tariff rate.

When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.

- (D) When a customer cancels an order for BNA Service after the order date, the Service Establishment Charge applies.

COMPETITIVE LOCAL CARRIER

RULES

No. 1 Definitions

AGENCY: For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING ("AR"): Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes down for a period (night service).

ANALOG: A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

APARTMENTS: A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

ASCII: American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

ASYNCHRONOUS: Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

AUTHORIZED USER: A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT: An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI"): The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION ("ANI"): A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT: The smallest unit of information in the binary system of notation.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 1 Definitions (Cont'd)

BUILDING: A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

CALL INITIATION: The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION: The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CENTRAL OFFICE: An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE: A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL: A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

CHANNEL CONVERSION: The termination of 1.544. Mbps Service at a customer's location with conversion of the digital signal to 24 analog voice Grade circuits. Channel Conversion can be furnished by the customer.

CHANNEL SERVICE UNIT ("CSU"): The equipment located at the customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

COLLEGE: An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

COMMISSION: The California Public Utilities Commission, the regulating entity within the State of California.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 1 Definitions (Cont'd)

COMMUNICATIONS SYSTEMS: Channels and other facilities which are capable of two-way communications between subscriber -provided terminal equipment or Company stations, even when not connected to exchange and message toll communications service.

COMPANY: BCM One, Inc.

CUSTOMER: The person, firm, corporation, or other entity which orders service pursuant to this Tariff and utilizes service provided under Tariff by the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company's Tariff.

CUSTOMER PREMISES EQUIPMENT (CPE): Equipment provided by the customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR"): When an incoming E911 call cannot be selectively routed due to an AN1 failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DEMARCATIION POINT: The physical dividing point between the Company's network and the customer.

DIAL PULSE ("DP"): The pulse type employed by a rotary dial station set.

DIRECT INWARD DIAL ("DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL ("DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL: A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DUAL TONE MULTI-FREQUENCY ("DTMF"): The pulse type employed by tone dial station sets. (Touch tone)

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 1 Definitions (Cont'd)

EMERGENCY SERVICE NUMBER ("ESN"): A unique code. assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the customer.

E911 SERVICE AREA: The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER: A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

ERROR: A discrepancy or unintentional deviation by the Company from what is correct or true. An "error", can also be an omission in records.

EXCHANGE: An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE: A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE: The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT: A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE: The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

GROUND START: Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

HANDICAPPED PERSON: A person who is, legally blind, visually handicapped or physically handicapped, as defined in the Federal Register (Vol. 35 #126 dated October 9, 1970).

HOSPITAL: An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 1 Definitions (Cont'd)

HOTEL: An establishment offering lodging with or without meals to the general public on a dayo-day basis.

INCOMING SERVICE GROUP: Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

INTERFACE: That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTEROFFICE MILEAGE: The segment of a line which emends between the central offices serving the originating and terminating points.

INTERRUPTION: The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

JOINT USER: A person, firm, or corporation which uses the telephone service of a subscriber as provided in this Tariff.

KILOBIT: One thousand bits.

LATA: Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside this area ("interLATA") service is provided by the Company's long distance network.

LINK: The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LEASED CHANNEL: A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

LOCAL CALL: A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA: The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE: Telephone exchange service within a local calling area.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 1 Definitions (Cont'd)

LOOP START: Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS: Segments of a line which extend from the serving central office to the originating and to the terminating point.

MEGABIT: One million bits.

MESSAGE RATE SERVICE: A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTI-FREQUENCY ("MF"): An inter-machine pulseype used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

MULTILINE HUNT: A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

NETWORK CONTROL SIGNALING: The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT: The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NODE: The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

PBX: A private branch exchange.

PORT: A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 1 Definitions (Cont'd)

PREMISES: The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

PRIVATE BRANCH EXCHANGE SERVICE: Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

PUBLIC ACCESS LINE SERVICE: Service providing facilities for a customer owned coin operated telephone ("COCOT").

PUBLIC SAFETY ANSWERING POINT ("PSAP"): An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

RATE CENTER: A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD: The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

RESALE OF SERVICE: The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without 'adding value') for profit.

SAME PREMISES: All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

SELECTIVE ROUTING ("SR"): A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

SERVING CENTRAL OFFICE: The central office from which local service is furnished.

SHARING: An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 1 Definitions (Cont'd)

STATION: Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SUSPENSION: Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

SYNCHRONOUS: Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM: A type of digital carrier system transmitting voice or data at 1.44 Mbps. A T-1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL: A voice connection between two or more telephone stations through the public switched exchange system.

TELEPHONE GRADE LINES: Lines furnished for voice transmission or for certain signaling purposes.

TERMINATION OF SERVICE: Discontinuance of both incoming and outgoing service.

TIE LINE: A dedicated line connecting two switchboards or dial systems.

TOLL CALL: Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

TONE DIAL SIGNALING ("TD"): An electronic signal emitted by the circuitry of Touchoneype push-button dials to represent a dialed digit.

TWO WAY: A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USER: A customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 2 Description of Service

Service is offered for local calling to residential and business Customers pursuant to the terms of this tariff. Descriptions applicable to specific offerings are found in the Rate Schedules of this tariff.

Service is available 24 hours per day, seven days per week and is subject to the availability of necessary equipment and facilities and the economic feasibility of providing such necessary equipment and facilities.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 3 Application for Service

Applicants wishing to obtain service may initiate service verbally with the Company or pursuant to a completed and signed written service order. On Company's receipt of the signed order form, under normal circumstances, Company will accept or reject the order within ten business days.

Should the applicant make a service request verbally, and should the Company accept the applicant's order, the Company will provide the applicant, within ten days of the service order, a confirmation letter setting forth the services ordered and itemizing all charges which will appear on the Customer's bill. The letter must be in a language other than English if the sale was in another language.

In addition, the Company will provide all new Customers a written statement of all material terms and conditions affecting what the Customer will pay for services provided by Company. The Company will provide the Customer with service, under normal circumstances, within fourteen business days of initial request.

During the initial contact all applicants for residential service must be given information regarding the Universal Lifeline program and its availability.

Service may be initiated based on a written or oral agreement between the CLC and the customer. In either case, prior to the agreement, the customer shall be informed of all rates and charges for the services the customer desires and any other rates or charges which will appear on the customer's first bill.

Potential customers who are denied service must be given the reason for the denial in writing within 10 days of service denial.

(A) Cancellation of Application for Service:

Where the Customer or applicant cancels an application for service prior to the receipt of final order confirmation, or prior to the start of special construction, no charge applies.

Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company may apply.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 3 Application for Service (Cont'd)

(B) Cancellation of Service:

The Customer may have service discontinued upon verbal or written notice to the Company on or before the date of disconnection. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. A termination liability charge applies to early cancellation of a term agreement.

(C) Termination Liability:

Unless otherwise specified in individually negotiated contracts, the termination liability for services purchased under a Term Agreement will be equal to the lesser of either:

- 1) Twenty percent (20%) of the balance of the total billing payable during the life of the term; or
- 2) The difference between the monthly rate for the selected term plan and the monthly rates for the longest term plan that Customer could have satisfied prior to early discontinuance of service.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 4 Contracts

Contracts will only be used in special circumstances for Individual Case Basis ("ICB") service offerings. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Contracts are available to any similarly situated Customer that places an order within 90 days of their effective date. Each contract offering will be filed with and approved by the Commission prior to being offered.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 5 Special Information Required on Forms

(A) Customer Bills

The Company's name shall be identified on each Customer bill. Each bill will prominently display a toll-free number for service or billing inquiries, together with an address where the Customer may write to the Company. If the Company uses a billing agent, the Company will also include the name of the billing agent it uses. Each bill for telephone service will contain notations concerning the following:

1. When the bill shall be paid by the Customer to the Company;
2. Billing detail, including the period of service covered by the bill;
3. Late payment charges and when they will be applied;
4. How the Customer must pay the bill;
5. How to contact the Company with questions about the bill; and
6. If the Customer's bill contains charges for interLATA and interstate toll calling billed by the Company on behalf of an interexchange carrier authorized to provide those services, then the bill will include a toll-free number for service or billing inquiries.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 5 Special Information Required on Forms (Cont'd)

(A) Customer Bills (Cont'd)

Each bill shall also include the following statement:

"This bill is now due and payable; it becomes subject to a late payment charge if not paid within 30 calendar days of the presentation date. Should you have any questions regarding this bill, please request an explanation from BCM One. If you believe you have been incorrectly billed you may file a complaint with the California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102. To avoid having service disconnected, payment of the disputed bill should be made "under protest" to the CPUC or payment arrangements should be made agreeable to the Company pending the outcome of the Commission's Consumer Affairs Branch review. The Consumer Affairs Branch shall review the basis of the billed amount, communicate the results of its review to the parties and inform you of your recourse to pursue the matter further with the Commission."

(B) Deposit Receipts

Each deposit receipt shall contain the following provisions:

"This deposit, less the amount of any unpaid bills for service furnished by BCM One, shall be refunded, together with any interest due, within 30 calendar days after the discontinuance of service, or after 12 months of service, whichever comes first. However, deposits may not receive interest if the Customer has received a minimum of two notices of discontinuance of service for nonpayment of bills in a 12-month period."

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 6 Establishment and Re-establishment of Credit

- (A) BCM One may require Customers or potential customers to provide information pertaining to their financial ability to pay for service. BCM One may deny service to Customers who do not provide the requested information or who fail to meet BCM One's financial criteria, unless the Customer is willing to pay a deposit based upon the rules contained in this tariff. If service was discontinued for non-payment of charges, BCM One may request additional information from the Customer and reserves the right to collect an advance payment and/or deposit prior to re-establishing service. At the time an application for service is made, an applicant may be required to pay an amount equal to one month's service charges and/or the service connection and/or equipment charges which may be applicable, as well as any nonrecurring charges for any required special construction. However, Company cannot require advance payments for usage. The amount of the first month's service is credited to the Customer's account on the first bill rendered.
- (B) "Each applicant for service shall provide credit information satisfactory to the Company or pay a deposit. Deposits shall not be required if the Customer:
- (A) Provides credit history acceptable to the Company.
- (B) A cosigner or guarantor with credit history acceptable to the Company may establish credit for service.
- (C) The Company may determine the acceptable form of the Customer's deposit to establish credit for service."
- (D) Credit cannot be denied for failure to provide social security number. In compliance with Rule 4C Appendix B of D.95-07-054, the Company will not refuse a deposit to establish credit for service. However, the Company may request the deposit to be in cash or other acceptable form of payment (e.g., cashier's check, money order, bond, letter of credit).

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 7 Deposits

- (A) The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a Customer which has established credit and has no history of late payments to the Company.
- (B) A deposit may be required and will be based upon twice the average monthly bill for the class of service requested. The fact that a deposit has been made in no way relieves the Customer from complying with the Company's requirement as to the prompt payment of bills.
- (C) In the event a customer requests services in addition to basic service, the average bill will reflect the aggregate services requested by the Customer.
- (D) At such time as the provision of the service to the Customer is terminated, the Company will return the deposit within thirty (30) days after discontinuance of service. After the Customer has established a one-year payment record, such deposit will be refunded to the Customer.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 7 Deposits (Cont'd)

- (E) In case of a cash deposit, for the period the deposit is held by the Company, interest will be applied to the deposit for the number of days from the date the Customer deposit is received by the Company to and including the date such deposit is credited to the Customer's account or the date the deposit is refunded by the Company. Deposits held will accrue interest at the 3-month commercial paper rate published by the Federal Reserve Board. However deposits may not receive interest if the Customer has received a minimum of two notices of discontinuance of service for non-payment of bills in a 12-month period.
- (F) If the amount of a deposit is proven to be less than required to meet the requirements specified above, due to either non-payment, disconnection or both, the Customer shall be required to pay an additional deposit upon request.
- (G) A Customer whose service has been discontinued for nonpayment of bills will be required to pay the unpaid balance due to the Company and may be required to pay reconnect charges.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 8 Notices

Notices provided to the Customer by the Company shall be as follows:

A. Rate Information

- (1) Rate information and information regarding the terms and conditions of service shall be provided in writing upon request by a current or potential customer. Notice of major increases in rates shall be provided in writing to Customers and postmarked at least 30 days prior to the effective date of the change. No Customer notice shall be required for minor rate increases or for rate decreases. Customers shall be advised of optional service plans in writing as they become available. In addition, Customers shall be advised of changes to the terms and conditions of service no later than the Company's next periodic billing cycle.
- (2) If the Company provides information to a consumer which is allegedly in violation of its tariffs, the consumer shall have the right to bring a complaint against the Company.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 8 Notices (Cont'd)

B. Discontinuance of Service Notice

(1) Notice by Customers

Customers are responsible for notifying the Company of their desire to discontinue service on or before the date of disconnection. Such notice may be either verbal or written.

(2) Notice by Company

Rules in Commission Decision 91188, regarding discontinuance of service related to criminal prosecution, will remain in effect for CLCs such as the Company.

Notices to discontinue service for nonpayment of bills shall be provided in writing by first class mail to the Customer not less than 7 calendar days prior to termination. Each notice shall include all of the following information:

1. The name and address of the Customer whose account is delinquent.
2. The amount that is delinquent.
3. The date when payment or arrangements for payment are required in order to avoid termination.
4. The procedure the Customer may use to initiate a complaint or to request an investigation concerning service or charges.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 8 Notices (Cont'd)

B. Discontinuance of Service Notice (Cont'd)

5. The procedure the Customer may use to request amortization of the unpaid charges.
6. The telephone number of a representative of the Company, who can provide additional information or institute arrangements for payment.
7. The telephone number of the Commission's Consumer Affairs Branch (CAB) where the Customer may direct inquiries.
8. Local service may not be discontinued for nonpayment of Category III or other unregulated competitive services.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 8 Notices (Cont'd)

C. Change in Ownership or Identity Notice

The Company shall notify their Customers in writing of a change in ownership or identity of the Customer's service provider on the Customers' next monthly billing cycle.

D. Rules for Company Notices

Notices the Company sends to Customers, or the Commission, shall be a legible size and printed in a minimum point size type of 10 and are deemed made on date of presentation.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 9 Rendering and Payment of Bills

- (A) The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by BCM One. All charges due by the Customer are payable to the Company or to the Company's authorized billing agent (such as a local exchange telephone company) upon presentation of the bill. Any objections to billed charges must be reported to the Company or its billing agent within three years after receipt of bill. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
- (B) Bills are due and payable on the date of presentation. A late payment charge may be applied if payment is not received by the Company on or before the late payment date which date will be prominently displayed on the Customer's bill. The late payment date will be at least 15 days after the date presentation on the billing envelope. The Company will credit payment within 24 hours of receipt to avoid assessing late payment charges incorrectly.
- (C) In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred, including a collection fee on the unpaid charges accruing at a rate of one-and-one half percent (1.5%) per month. Collection fees on unpaid charges shall begin to accrue when the account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges owed to the Company. In any legal dispute between the Customer and the Company, the nonprevailing party may be liable for court costs and attorney fees as determined by the court or the CPUC.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 9 Rendering and Payment of Bills (Cont'd)

(C) The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

(D) In addition to other sales and usage taxes, the Company will add to Customers' bills certain federal, state and local surcharges. Such charges include, but are not limited to, the surcharges, taxes and fees set forth below:

CPUC Reimbursement Fee	0.11%
Universal Lifeline Surcharge	1.45%
California Relay Service and Communication Devices Fund	0.481%*
California High Cost Fund - A (CHCF-A)	0.360%
California High Cost Fund - B (CHCF-B)	1.42%
California Teleconnect Fund Surcharge	0.300%

(E) A bill will not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill, with the following exceptions: collect calls, credit card calls, third party billed calls, "error file" (calls which cannot be billed due to the unavailability of complete billing information to the LEC). An additional exception for backbilling is permitted for a period of one and one-half years in cases involving toll fraud.

* Rate includes a 0.48% surcharge rate for the Deaf and Disabled Telecommunications Program and a 0.001% surcharge rate for the Telecommunications Devices for the Deaf Placement Interim Committee.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 10 Disputed Bills

In the case of a dispute between a Customer and the Company as to the correct amount of a bill rendered by the Company for service furnished to the Customer, which cannot be adjusted with mutual satisfaction, the Customer may make the following arrangements:

1. The Customer may make a written request, and the Company shall comply with the request, for an investigation and review of the disputed amount.
2. The undisputed portion of the bill and subsequent bills, other than the disputed amount, must be paid by the "Due By" date shown on the bill. The Due By date shall be no sooner than 15 days of the date of presentation of the bill. If the undisputed portion of the bill and subsequent bills become delinquent as described in Rule No. 9, the service may be subject to disconnection if the Company has notified the Customer by written notice of such delinquency and impending termination.
3. If there is still disagreement about the disputed amount after an investigation and review by a manager of the Company, the Customer may appeal to the Consumer Affairs Branch ("CAB") of the CPUC for an investigation and decision. To avoid disconnection of service, the Customer must submit the claim and, if the bill has not been paid, deposit the amount in dispute with CAB within 7 calendar days after the date on which the Company notifies the Customer that the investigation and review have been completed and that such deposit must be made or service will be disconnected. However, the service will not be disconnected prior to the Due By date shown on the bill. The Company may not disconnect the Customer's service for nonpayment as long as the Customer complies with these conditions.
4. The Company shall respond within 10 business days to requests for information issued by CAB. CAB will review the Customer's claim of the disputed amount, communicate the results of its review to the Customer and the Company, and disburse the monies deposited by the Customer.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 10 Disputed Bills (Cont'd)

5. The addresses of the CPUC are as follows:

In the case of a billing dispute or other complaint which is not resolved to the Customer's satisfaction by the billing agency or the Company, the Customer may appeal to the Public Utilities Commission of the State of California at the following location:

California Public Utilities Commission
Consumer Affairs Branch
505 Van Ness Avenue
San Francisco, CA 94102
Phone: (415) 703-4973
Toll Free: (800) 649-7570
Fax: (415) 703-1758

6. After the investigation and review are completed by the Company as noted in (1) above, if the Customer elects not to deposit the amount in dispute with CAB, such amount becomes due and payable at once. In order to avoid disconnection of service, such amount must be paid within 7 calendar days after the date the Company notifies the Customer that the investigation and review are completed and that such payment must be made or service will be interrupted. However, the service will not be disconnected prior to the Due By date shown on the bill.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 11 Discontinuance and Restoration of Service

- (A) A Customer may have service discontinued upon oral or written notice to the Company on or before the date of disconnection. Customers remain responsible for payment of all bills for services furnished.
- (B) The Company may discontinue service to the Customer by providing seven (7) days written notice for:
 - 1) Violations of any regulation governing the service under this tariff.
 - 2) A violation of any law, rule, or regulation of any government authority having jurisdiction over the service.
 - 3) Non-payment of bills for telephone service.
 - 4) Neglect or refusal to provide the Company reasonable access for the purpose of inspection and maintenance of equipment owned by the Company.
 - 5) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.
- (C) The Company may discontinue service to the Customer without notice in the event of unauthorized or fraudulent use of the service.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 11 Discontinuance and Restoration of Service (Cont'd)

- (D) Service may be restored after discontinuance for nonpayment if the Customer establishes credit worthiness. The Company reserves the right to collect a deposit for re-establishment of service.
- (E) The Company reserves the right to refuse to re-establish service to Customer for whom service was disconnected due to reasons of fraud, tampering with equipment, violations of rules and regulations, or similar reasons.
- (F) See also Rule No. 3.
- (G) Service may be discontinued for nonpayment of bills provided:
 - 1) The bill has not been paid by the due date shown on the bill.
 - 2) Notice of the proposed discontinuance is provided pursuant to Rule 8 (B) (2).
 - 3) Service is not initially discontinued on any Saturday, Sunday, legal holiday, or any other day Company service representatives are not available to serve Customers.
- (H) Basic service will not be disconnected for nonpayment of anything other than residential and single line business, flat rate and/or measured rate service as defined in D.96-10-066, Appendix B.
- (I) For residence services disconnected for nonpayment, the Company shall continue to provide access to 9-1-1 services to the Customer.
- (J) The Company concurs with Pacific Bell's Limitations of Liability.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 12 Optional Rates and Information to be Provided to the Public

Customers will be promptly notified of new, revised or optional rates available to them from BCM One. Pertinent information regarding BCM One's service is available upon request and open to public inspection by inquiring in person or writing to:

BCM One, Inc.
521 5th Ave., 14th Floor
New York, New York 10175

All optional rate plans will be filed with and approved by the Commission prior to the actual offering.

No. 13 Temporary Service

From time to time, BCM One may agree to install temporary service for a Customer for demonstration purposes only. Such service will not be continued for more than 30 days. Calls placed by Customers on such temporary service will be subject to the rates and regulations provided in this tariff.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 14 Continuity of Service

- (A) Credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications system provided by Customer, are subject to the general liability provisions set forth below in Rule No. 15, herein. It shall be the obligation of the Customer to notify the Carrier of any interruptions in service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer, not within his control, or is not in wiring or equipment connected to the terminal of Carrier.
- (B) The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- (C) Any prorated bill shall use a 30-day month to calculate the pro-rata amount. Prorating shall apply only to recurring charges. All nonrecurring and usage charges incurred during the billing period shall be billed in addition to prorated amounts.
- (D) The Company concurs with Pacific Bell's Limitations of Liability regarding credit for service interruptions.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 15 Limitation of Liability

- (A) The provisions of this section of this rule do not apply to errors and omissions caused by willful misconduct, fraudulent conduct or violations of laws by the Company.
- (B) In the event an error or omission is caused by the gross negligence of the Company, the liability of the Company shall be limited to and in no event exceed the sum of \$10,000.
- (C) Except as provided in Paragraphs (A) and (B) of this Rule, the liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in any of the services or private line, alphabetical directory listings (excluding the use of bold type), and all other services shall in no event exceed an amount equal to the pro rata charges to the Customer for the periods during which the services or facilities area affected by the mistake, omission, interruption, delay, error or defect, provided, however, that where any mistake, omission, interruption, delay, error or defect of any one service or facility affects or diminishes the value of any other service, said liability shall include such diminution, but in no event shall exceed the total amount of the charges to the Customer for all services or facilities for the period affected by the mistake, omission, interruption, delay error or defect.
- (D) The Company shall not be liable for errors in transmitting, receiving or delivering oral messages by telephone over the lines of the Company and connecting utilities.
- (E) Directory Errors
 - 1. The Company shall allow for errors or omissions in alphabetical telephone directories (excluding the use of bold-face type) an amount within the following limits:
 - a. For listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the effective life of the directory in which the error or omission occurred.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 15 Limitation of Liability (Cont'd)

(E) (Cont'd)

1. (Cont'd)

- b. For listings and lines of information in alphabetical telephone directories furnished at additional charge set forth in the Rate Schedules of this tariff, an amount not in excess of the charge for that listing or line of information during the effective life of the directory in which the error or omission occurred.
- c. For listings in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the period the error or omission occurred.
- d. For listings in information records furnished at additional charge, an amount no in excess of the charge for the listing during the period the error or omission continued.
- e. For listings in telephone directories furnished in connection with mobile telephone service, an amount not in excess of the guarantee and fixed charges for the service during the effective life of the directory in which the error or omission occurred.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 16 Service Connections and Facilities on Customers' Premises

- (A) Service furnished by BCM One may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by the carrier. Service furnished by BCM One is not part of a joint undertaking with such carriers.
- (B) Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of the other carrier's tariffs. Customer is responsible for taking all necessary legal steps for interconnecting his or her customer-provided terminal equipment or communications systems with carrier's facilities. Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection.
- (C) Carrier's facilities and service may be used with or terminated in Customer - provided terminal equipment or communications systems. Such terminal equipment shall be furnished and maintained at the expense of Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 17 Measurement of Service

When charges for calls are mileage sensitive, airline mileage is computed as described below.

Calls are measured and rounded to the higher full minute from the serving wire center of the Customer's originating location to the serving wire center of the destination of the call, regardless of Company routing. The distance between the serving wire center origination point and that of the destination point is calculated by using the "V" and "H" coordinates as defined by Bell Communications Research (BellCore) and NECA Tariff FCC No. 4 in the following manner:

- Step 1 Obtain the "V" and "H" coordinates for the originating and terminating wire centers.
- Step 2 Obtain the difference between the "V" coordinates of each of the serving wire centers. Obtain the difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the squares obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the airline mileage of the call.

Formula:
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 18 Services for the Deaf and Disabled

The Company will provide telecommunications relay access to a telephone relay center for California Relay Service. In addition, the Company will participate in the Deaf and Disabled Equipment Program.

The Relay Service permits telephone communications between hearing and/or speech impaired individuals who must use a TDD or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired Customers to use.

- (A) Only intrastate calls can be completed using the California Relay Service under the terms and conditions of this tariff.
- (B) The following calls may not be placed through the Relay Service:
1. calls to informational recordings and group bridging service;
 2. calls to time or weather recorded messages;
 3. station sent paid calls from coin telephones; and
 4. operator-handled conference service and other teleconference calls.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 18 Services for the Deaf and Disabled (Cont'd)

(C) Liability

The Company contracts with an outside provider for the provision of Relay Service and equipment for the Deaf and Disabled Equipment Program. The outside provider(s) has complete control over the provision of these services except for the facilities provided directly by the Company. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the Customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

No. 19 Emergency Telephone Number Service (9-1-1 Service)

Emergency Telephone Number Service (9-1-1 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 9-1-1 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center exists for a central office entity, a telephone user who dials the number 9-1-1 will be routed to an operator. The telephone user who dials the 9-1-1 number will not be charged for the call.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 20 Change of Service Providers

Solicitation of Customer Authorization for Service Termination and Transfer and
Unauthorized Service Termination and Transfer

1. Solicitations by the Company, or its agents, for Customer authorization for termination of service with an existing carrier and the subsequent transfer to the Company must include current rate information on the Company and information regarding the terms and conditions of service with the Company. Such solicitation must conform with California Public Utilities Code Section 2889.5, and be legibly printed in at least 10 point type.
2. The Company shall restore the Customer's service to the original carrier without charge to the Customer where that service has been changed on an unauthorized basis. All Company billings during the unauthorized service period shall be refunded to the Customer. If the Company is found responsible for the unauthorized transfer it will reimburse the original carrier for reestablishing service at the tariff rate of the original carrier.
3. Pursuant to Rule 11 of D.95-07-054, a penalty or fine of \$500 will apply for each violation of this rule.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 21 Privacy

The Company shall not make available to any other person or corporation Customer information that is not public without first obtaining the Customer's consent in accordance with Public Utilities Code Sections 2891, 2891.1 and 2893. The Company will provide each new Customer, and on an annual basis for existing Customers, a description of how the Company handles the Customer's private information and a disclosure of ways in which such information might be used or transferred that would not be obvious to the Customer.

Notwithstanding the above, there are instances where the Company may be required to release certain non-public Customer information without first notifying the Customer and obtaining written consent. Consistent with the California Public Utilities Code, the Company will provide required Customer information to an emergency agency responding to a 9-1-1 call, or other call communicating an imminent threat to life or property, to a law enforcement agency in response to lawful process, to a collection agency for the purpose of collecting unpaid debts, to the CPUC pursuant to its jurisdiction, to other telephone companies, including local and long distance carriers, as necessary to provide telephone service within or between service areas, to the Federal Communications Commission or the CPUC in response to orders regarding the provision of services over the Company's facilities by parties other than the Company. In addition, except for Customers subscribing to non-published numbers, the Company will release information that is customarily provided in a subscriber directory or through directory assistance services. Finally, the Company may provide the names and addresses of Customers subscribing to Lifeline service to other certificated California utilities for use in outreach programs directed towards low-income subscribers.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 21 Privacy (Cont'd)

1. Section 2891

The following section shall apply if, and when the Company offers service to residential consumers.

(A) The Company shall not make available to any other person or corporation, without first obtaining the residential subscriber's consent, in writing, any of the following information:

1. The Customer's personal calling patterns, including any listing of the telephone or other access numbers called by the Customer, but excluding the identification of the person called, of the person calling and the telephone number from which the call was placed, subject to the restrictions in Section 2893, and also excluding billing information concerning the person calling which federal law or regulation requires the Company to provide to the person called.
2. The residential Customer's credit or other personal financial information, except when the Company is ordered by the CPUC to provide this information to any electrical, gas, heat, telephone, telegraph, or water corporation, or centralized credit check system, for the purpose of determining the credit worthiness of new utility subscribers.
3. The services which the residential Customer purchases from the Company or from independent suppliers of information services who use the Company's telephone or telegraph line to provide service to the residential Customer.
4. Demographic information about individual residential customers, or aggregate information from which individual identities and characteristics have not been removed.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 21 Privacy (Cont'd)

1. Section 2891 (Cont'd)

- (B) Any residential Customer who gives his or her written consent for the release of one or more of the categories of personal information specified in subdivision (A) shall be informed by the Company regarding the identity of each person or corporation to whom the information has been released, upon written request. The Company shall notify every residential Customer of the provisions of this paragraph whenever consent is requested pursuant to this paragraph.
- (C) Any residential Customer who has, pursuant to Paragraph (B) above, given written consent for the release of one or more of the categories of personal information specified in Paragraph (A) may rescind this consent upon submission of a written notice to the Company. The Company shall cease to make available any personal information about the Customer within 30 days following receipt of notice given pursuant to this paragraph.
- (D) Every violation of this Rule is grounds for civil suit by the aggrieved residential subscriber against the Company and its employees responsible for the violation.
- (E) For the purposes of this section, "access number" means a telex, teletext, facsimile, computer modem, or any other code which is used by a residential Customers of a telephone or telegraph corporation to direct a communications to another Customer of the same or another telephone or telegraph corporation.
- (F) The Company selling or licensing lists of residential Customers shall not include the telephone number of any Customer assigned an unlisted or non-published access number.
- (G) A Customer may waive all or part of the protection provided by this section through written notice to the Company.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 21 Privacy (Cont'd)

2. Section 2893

- (A) Call identification service offered by the Company shall allow a caller to withhold display of the caller's telephone number, on an individual basis, from the telephone instrument of the individual receiving the telephone call placed by the caller.
- (B) There shall be no charge to the caller who requests that his or her telephone number be withheld from the recipient of any call placed by the caller.
- (C) The Company will notify its Customers that their calls may be identified to the called party thirty or more days before the Company commences to participate in the offering of a call identification service.
- (D) Section 2893 does not apply to any of the following:
 - 1. An identification service which is used within the same limited system, including, but not limited to a Centrex or private branch exchange (PBX) system, as the recipient telephone.
 - 2. An identification service which is used on a public agency's emergency telephone line or on the line which receives the primary emergency telephone number (9-1-1).
 - 3. Any identification service provided in connection with legally sanctioned call tracing or tapping procedures.
 - 4. Any identification service provided in connection with any toll free or "900" access code telephone service until the Company develops the technical capability to comply with Para. (A) as determined by the CPUC.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 22 Directories

The Company will make printed directories available to Customers at no charge. Such directories may be supplied by the incumbent local exchange carrier or other third party.

No. 23 Non-published Service

Upon a Customer's request, the Company will omit a Customer name, address and telephone number from any telephone directory, street address directory, or in the directory assistance records available to the general public. This information, as well as call-forwarding information from such unlisted telephone number, shall be released by the Company in response to legal process or to an authorized governmental agency which complies with the rules set forth in Appendix A to CPUC Decision No. 92860 and 93361 established for the release of non-published information as set forth below.

(A) Agencies Authorized to Receive Non-published Information

- (1) Any California public agency which employs persons who are peace officers pursuant to California Penal Code Section 830 and all subsections thereof.
- (2) An agency of the federal government which is lawfully authorized to:
 - (a) Conduct investigations or make arrests for violations of the criminal laws of the United States;
 - (b) Prosecute violations of the criminal laws of the United States;
 - (c) Enforce civil sanctions which are ancillary to criminal statutes;
 - (d) Conduct investigations into matters involving the national security of the United States;

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 23 Non-published Service (Cont'd)

(A) Agencies Authorized to Receive Non-published Information (Cont'd)

- (2) An agency of the federal government which is lawfully authorized to:
(Cont'd)
- (e) Protect federal or foreign officials;
 - (f) Protect public health and safety;
 - (g) Conduct emergency rescue operations;
 - (h) Any public health agency of the State of California or of a city, county, or other local government;
 - (j) County or city 9-1-1 projects;
 - (k) State Fire Marshall and Local Fire Departments or Fire Protection Agencies;
 - (l) Collection agencies, to the extent disclosures made by the agency are supervised by the Commission, exclusively for the collection of debts;
 - (m) California Public Utilities Commission pursuant to its jurisdiction and control over telephone and telegraph corporations.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 23 Non-published Service (Cont'd)

(B) Procedure for Release of Non-published Information to Authorized Agencies

- (1) A telephone company shall only provide non-published information to persons within agencies who are either:
 - (a) Peace officers pursuant to California Penal Code Section 830 and all subsections thereof who are lawfully engaged in a criminal investigation in their official capacity;
 - (b) Health officers who are acting in their official capacity and are lawfully investigating a matter involving a service communicable disease or life threatening situation;
 - (c) Employees of an authorized federal agency acting in an official capacity pursuant to a responsibility enumerated in the preceding;
 - (d) Employees of a county or city 9-1-1 project when acting in an official capacity;
 - (e) Employees of an agency listing in the preceding when engaged in an investigation involving arson or when engaged in fire fighting duties in which there is immediate peril to life or property.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 23 Non-published Service (Cont'd)

(B) Procedure for Release of Non-published Information to Authorized Agencies
(Cont'd)

- (2) Non-published information shall be released by a telephone company to an authorized agency upon the agency's written request provided that the agency has previously furnished the company with a statement, signed by the head of the agency, requesting that non-published information be provided to the agency upon its written request, and listing designated persons, by name and title, who are authorized to request, in writing, non-published information. The written request for the non-published information must be signed by the head of the agency or by a previously designated person and the request must state that the non-published information is necessary for a lawful investigation being conducted by the agency pursuant to its responsibilities.
- (3) Non-published information shall also be released by a telephone company to an authorized agency upon the agency's telephonic request, provided the agency has previously furnished the utility with a statement. It must be signed by the head of the agency, requesting that non-published information be provided to the agency upon telephonic request, and listing designated persons, by name, title and telephone number, who are authorized to request, by telephone, non-published information. The telephonic request for non-published information must be made by the head of the agency or by one of the previously designated persons.
- (4) The non-published information requested by telephone shall be provided by the company only on a call back verification basis.
- (5) The requesting agency shall, within five working days after making the telephonic request, mail the Company a letter confirming the request.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 23 Non-published Service (Cont'd)

(C) Notification to Customer

- (1) The telephone company shall not notify the Customer regarding the release of the Customer's non-published information unless the Customer contacts the Company and specifically requests to know whether their non-published information has been released.
- (2) When a Customer inquires of the Company whether their non-published information has been released, the Customer shall be informed that if information has been released they will be notified by mail about what information was released and which agency requested the information. If there was no release of non-published information, the Customer will receive no communication from the Company.
- (3) If the requesting agency certifies that disclosure to a Customer about the release of his or her non-published information to that agency could impede an ongoing criminal investigation, the telephone company shall withhold notice to the Customer for a period of one year from the date of release of the information to the agency.
- (4) The one year period of nondisclosure shall be extended for successive one year periods upon new written certification by the agency in each instance.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 23 Non-published Service (Cont'd)

(C) Notification to Customer (Cont'd)

- (5) If no request has been made for nondisclosure to the Customer, the Customer who inquires shall be notified in writing as to the identity of the agency which requested the non-published information and the information released.
- (6) If there has been no request for nondisclosure within 25 working days after the expiration of any outstanding certification for nondisclosure, or any renewal of such certification, a Customer who has previously inquired, at any time during the period of nondisclosure, whether their non-published information was released, shall automatically be notified in writing by the Company that such information was released and which agency received the information.

(D) Exception for Health Officers

No notification shall ever be made to a Customer that non-published information was released to an authorized public health agency provided the chief health officer or designated health officer from the agency certifies that disclosure to the Customer could violate a client's or contact's right of privacy and confidentiality.

(E) Release of Information to Interexchange Carriers –

The Company will provide non-published information to an Interexchange Carrier who needs the information for allocation, billing or service purposes.

(F) Retention of Records

All written documents pertaining to non-published service shall be retained by telephone companies for at least one year. When an agency requests that notice to the Customer be withheld, the telephone company shall retain the records involved for a period of not less than one year from the date on which the period of nondisclosure expires.

(G) Unsolicited Telephone Efforts

The Company will not contact non-published residence Customers by telephone on an unlisted number(s) for unsolicited efforts.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 24 Legal Requirements for Refusal or Discontinuance of Service

California Public Utilities Commission's Decision No. 91188 in Case No. 4930 requires that each communications utility operating under the jurisdiction of the CPUC include the provisions of the rule set forth in Appendix B of that Decision as a part of the rules in the utility's tariff schedules. Accordingly, Appendix B of Decision No. 91188, Case No. 4930, is quoted herein:

"Appendix B"

1. Any communications utility operating under the jurisdiction of this Commission shall refuse service to a new applicant and shall disconnect existing service to a Customer upon receipt from any authorized official of a law enforcement agency of a writing, signed by a magistrate, as defined by Penal Code sections 807 and 808, finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law. Included in the magistrate's writing shall be a finding that there is probable cause to believe not only that the subject telephone facilities have been or are to be used in the commission or facilitation of illegal acts, but that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result.
2. Any person aggrieved by any action taken or threatened to be taken pursuant to this rule shall have the right to file a complaint with the Commission and may include therein a request of interim relief. The Commission shall schedule a public hearing on the complaint to be held within 20 calendar days of the filing of the complaint. The remedy provided by this rule shall be exclusive. No other action at law or in equity shall accrue against any communications utility because of, or as a result of, any matter or thing done or threatened to be done pursuant to the provisions of this rule.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 24 Legal Requirements for Refusal or Discontinuance of Service (Cont'd)

3. If communications facilities have been physically disconnected by law enforcement officials at the premises where located, without central office disconnection, and if there is not presented to the utility the written finding of a magistrate, as specified in paragraph 1 of this rule, then upon written request of the subscriber, the utility shall promptly restore such service.
4. Any concerned law enforcement agency shall have the right to Commission notice of any hearing held by the Commission pursuant to paragraph 2 of this rule, and shall have the right to participate therein, including the right to present evidence and argument and to present and cross-examine witnesses. Such law enforcement agency shall be entitled to receive copies of all notices and orders issued in such proceeding and shall have both (1) the burden of proving that the use made or to be made of the service is prohibited by law, or that the service is being or is to be used as an instrumentality, directly or indirectly, to violate or to assist in the violation of the law and that the character of such acts is such that, absent immediate and summary action in the premises, significant dangers to public health, safety, or welfare will result, and (2) the burden of persuading the Commission that the service should be refused or should not be restored.
5. The utility, immediately upon refusal or disconnection of service in accordance with paragraph 1 of this rule, shall notify the applicant or subscriber in writing that such refusal or disconnection has been made pursuant to a request by a law enforcement agency, naming the agency, and shall include with said notice a copy of this rule together with a statement that the applicant or subscriber may request information and assistance from the Commission at its San Francisco or Los Angeles office concerning any provision of this rule.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 24 Legal Requirements for Refusal or Discontinuance of Service (Cont'd)

6. At the expiration of 15 days after refusal or disconnection of service pursuant to paragraph 1 of this rule, the utility, upon written request of the applicant or subscriber, shall provide or restore such service unless the law enforcement agency concerned shall have notified the utility in writing of its objection to such provision or restoration of service, in which event service may be provided or restored only in a complaint proceeding pursuant to paragraph 2 of this rule. At the time of giving any such notice of objection, the law enforcement agency shall mail or deliver a copy thereof to the applicant or subscriber. Nothing in this paragraph shall be construed to preclude the granting of interim relief in a proceeding initiated pursuant to paragraph 2 of this rule.
7. Each contract for communications service, by operation of law, shall be deemed to contain the provisions of this rule. Such provisions shall be deemed to be a part of any application for communications service. Applicants for service shall be deemed to have consented to the provisions of this rule as a consideration for the furnishing of such service.
8. The term "person," as used herein, includes a subscriber to communications service, an applicant for such service, a corporation, a company, a co-partnership, an association, a political subdivision, a public officer, a governmental agency, and an individual.
9. The term "communications utility," as used herein, includes a "telephone corporation" and a "telegraph corporation," as defined in Division 1 of the California Public Utilities Code.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 25 Blocking Access to 900 and 976 Information Services

Company reserves the right to block the Customer's access to "900" and "976" pay-per-call telephone information services, unless expressly requested not to by the Customer in writing. Company will not impose a charge for blocking.

No. 26 Demarcation Points

(A) Responsibilities

The Company will provide facilities, equipment, and services to its local loop demarcation point. The Company is responsible for the provisioning and maintenance of its facilities, equipment, and services to the local loop demarcation point, including those located at that point.

The Customer is responsible for the completion of services beyond the Company's local loop demarcation point.

Customer requested services beyond the local loop demarcation point may be provided by the Company at the Customer's expense.

(B) Local Loop Demarcation Point

(1) The Company's Local Loop Demarcation Point separates the Company's network responsibility for its facilities, equipment and services from that of the building owner or end-user Customer. This demarcation point designates the end of the Company's network facilities (local loop) and the beginning of the intrabuilding network cable (INC), if any, provided by the building owner.

Where a Local Loop Demarcation Point lacks sufficient power and/or space to support provisioning of new service, such service will be provisioned as close as practicable to the existing demarcation point.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 26 Demarcation Points (Cont'd)

(B) Local Loop Demarcation Point (Cont'd)

- (2) The Local Loop Demarcation Point may also be referred to as the Minimum Point of Entry (MPOE) or Minimum Point of Presence (MPOP) for the purpose of defining the end of the Company's network facilities.
- (3) The Local Loop Demarcation Point is located at the MPOE/MPOP to any single or multi-story building, and includes the Company's entrance facility, except as set forth in Paragraph below. The Company will not be required to place its demarcation point on more than one floor of a multi-story building.
- (4) Exceptions:
 - (a) Emergency Reporting Services (E9-1-1/9-1-1): The demarcation point is at the Company-provided terminal equipment, including the equipment.
 - (b) Disabled Services: The demarcation point is at the Company-provided terminal equipment. The Company's responsibility includes the equipment where the equipment has been provided by the Company.
 - (c) Company-Provided Semi-Public and Public Coin Services: The demarcation point is at the equipment at the location requested by the Customer or building owner, and includes the equipment.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 26 Demarcation Points (Cont'd)

(B) Local Loop Demarcation Point (Cont'd)

(4) Exceptions: (Cont'd)

- (d) If a property owner desires an additional Local Loop Demarcation Point(s) at a specified location on a Customer's premises for purposes of providing service assurance, safety, security and privacy of data communications over the cable (also known as Direct Feed), the owner will be required to pay for additional network cable and network facilities through special construction arrangements. In particular, additional Local Loop Demarcation Points cannot be used to extend any cable pairs served from any Local Loop Demarcation Point from location to another location.
- (e) Fiber Optic Cable: The demarcation point is at the Company-provided Fiber Optic Terminal (FOT) equipment. The Company's responsibility includes the FOT equipment where the equipment has been provided by the Company.
- (f) Carrier Points of Presence (POP): Local Loop Demarcation Point guidelines are not applicable for access services provided to interexchange carriers, local exchange carriers, and radio carriers (both private carriers and common carriers as defined by applicable Federal Communications Commission's regulations) Point of Presence location. However, the Local Loop Demarcation Point rules do apply to all Company-provided service(s) provisioned to a Point of Presence when the service(s) is used in the capacity of an end-user of the service(s).

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 26 Demarcation Points (Cont'd)

(C) Intrabuilding Network Cable Demarcation Point

- (1) The Intrabuilding Network Cable (INC) demarcation point separates the building owner's responsibility to provide INC from the Customer's responsibility to provide inside wire, standard jacks, and customer premises equipment. This demarcation point designates the end of the INC provided by the building owner and the beginning of simple or complex inside wire provided by the Customer.
- (2) The INC demarcation point is located at the distribution terminal(s) on each floor in a multi-story building, except as set forth in Paragraph 3 below and B4 preceding.
- (3) Where there is no intrabuilding network cable or it is in a single-story building, the INC demarcation is the Company's Local Loop Demarcation Point.

(D) Inside Wire Demarcation Point

- (1) The inside Wire Demarcation Point is located where Customer premises equipment (CPE) is connected to the inside wire. This demarcation point designates the end of the inside wire and the beginning of the CPE facilities.
- (2) The Inside Wire Demarcation Point separates the inside wire vendor's responsibility from that of the CPE vendor. This demarcation point, where the Company is the vendor of choice for inside wire repair and the CPE trouble isolation, begins where the Customer's inside wire connects to the INC. Where there is no INC, the Inside Wire Demarcation Point is the MPOE.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 26 Demarcation Points (Cont'd)

(E) Continuous Property

- (1) Continuous Property is land which is:
 - (a) wholly owned by a single individual or entity, regardless of whether the owner leases all or a portion(s) of the property to another and
 - (b) which contains, or will contain, multiple buildings where all portions of the property may be served without crossing a public thoroughfare or the property of another.
- (2) There are three basic types of Continuous Properties:
 - (a) Singletenant commercial in which one owner or tenant occupies all building.
 - (b) Mixed commercial and residential (e.g., building with both commercial and residential space or campus type configurations such as colleges and military bases) in which a mixture of business and residential uses exists.
 - (c) Multitenant commercial and/or residential in which several tenants occupy a building individually on a per-floor or per-section basis.

Single family homes and properties within which a portion(s) of the land is owned by separate entities and portion(s) is owned by the entities in common do not constitute Continuous Property.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 26 Demarcation Points (Cont'd)

(E) Continuous Property (Cont'd)

(3) Continuous Property

(a) For Continuous Property, regardless of use, the Company's Local Loop Demarcation Point will be at the appropriate main distribution terminal as determined by negotiations between the property owner and the Company. Where an agreement cannot be reached, the Company will designate the Local Loop Demarcation Point location.

(b) It is the property owner's responsibility to provide and maintain INC within and between buildings on a continuous property. The Company may, at the Customer request and expense, provide INC.

(4) Where an owner of Continuous Property requests additional Local Loop Demarcation Points or changes an existing local loop demarcation point, the owner will be required to pay for any additional network cable and facilities required through special construction agreements set forth in this tariff, except as provided in the preceding paragraph.

(5) The INC and Inside Wire Demarcation Points are located as described above.

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 26 Demarcation Points (Cont'd)

(E) Continuous Property (Cont'd)

- (6) At the request of a property owner, a Company may waive the designation of a single Local Loop Demarcation Point for a Continuous Property if, due to the unique characteristics of the property, a hardship would be created for the property owner and/or the Company. Examples of such Continuous Property include (a) national, state and local parks, beaches, highways, harbors and similar publicly-owned property and (b) railroad rights-of-way and extensive, privately-owned tracts of land with developed communities (e.g., the City of Irvine) and similar privately-owned property. The Company will treat land within the boundaries of privately-owned property under (b) above as Continuous Property, provided that it had the characteristics of Continuous Property, e.g., (a) it is wholly leased by a single individual or entity and (b) it contains or will contain multiple buildings.

This paragraph is not intended in any way to waive the unbundling of INC in each building.

No. 27 Discounts on Advanced Services

(A) Availability of Discounts on Advanced Services (DAS)

The program was established by Decision 96-10-066 on October 25, 1996. In this decision, the California Public Utilities Commission (CPUC) reaffirmed its commitment to universal service, and created the California Teleconnect Fund (CTF) program in accordance with state and federal directives. The program is funded through a surcharge on all customers that purchase intrastate telecommunications services. The CTF program provides a 25% discount off voice services and a 50% discount for broadband on select communications services to schools (K-12), libraries, hospitals/health clinics, community colleges, health care/health services and community based organizations (CBO). If state funding for the CTF is exhausted, participants will be backbilled for all discounts advanced by the Company that the Commission does not fund.

(N)

(N)

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 27 Discounts on Advanced Services (Cont'd)

(B) These organizations must apply to the California Public Utilities Commission for the CTF program discount and receive approval of their application prior to the discount being applied, pursuant to the process described in Resolution T-16742.

(C) The following services are subject to a 25% voice/50% non-voice discount on all monthly rate(s) (excluding the non-recurring charges) for eligible entities where services are available as follows:

25% voice discount on the monthly rate for Basic Exchange Access Line Business Services (Flat and Measured-Rate Service; PBX Trunk Service and Switched Foreign Exchange Service). Long distance, extra features, usage, equipment, etc. are not eligible for funding.

50% non-voice discount on the following:

- Digital Central Office Services – Datapath
- Digital Channel Service (T-1 or DS1 equivalent)
- High Capacity Digital Service or functional equivalents (including, but not limited to, DS3)

(D) These discounted services may not be resold to, or shared with, any other non-qualifying person or entity.

(E) CTF participants shall renew their exemption from reduced services support every 3 years. Once an exemption is obtain, it shall be retained for a period of three years.

(F) Voice Exemption

Pursuant to CPUC Decision 16-04-021. CTF discounts for Voice Services will be reduced from 50% to 25% on July 1, 2016. CTF recipients or prospective applicants in unserved or underserved areas of California can apply for a Voice Exemption to maintain their 50% discount on their voice services if they are using dial-up telephone service as the only means to access the Internet. An entity can verify if its location is eligible for a Voice Exemption by using the California Broadband Availability map on the Commission's CTF web site. Upon approval of the Voice Exemption by the Commission, their location will maintain the 50% discount for voice service, but will not be eligible for CTF discounts on other data or access services at that location. CTF entities that are located only in unserved or underserved areas and using dial-up telephone service as the only means to access the Internet may apply for the Voice Exemption to maintain the 50% voice discount. Once approved, they will not be eligible for discounts on any other services at that location.

(N)

(N)

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 27 Discounts on Advanced Services (Cont'd)

(G) Reserved For Future Use

(H) Funding

If the Executive Director of the California Public Utilities Commission (CPUC) determines that there are insufficient funds to reimburse the Utility for its claims against the CTF, the CPUC will promptly inform the Utility concerning this condition and direct the Utility to suspend the offering of applicable discounted rates to qualifying Schools, Libraries, Government Owned Hospitals, Government Owned Health Clinics, and Community Based Taxed Exempt Organizations on a schedule consistent with fund balances and utility claims and with appropriate prior notice to customers.

(I) Discounts Applicable to Eligible Services

(1) Schools and Libraries

(a) To qualify for the discount, schools must be public or nonprofit schools providing elementary or secondary education and which do not have endowments of more than \$50 Million. Only those libraries, which are eligible for participation in state based plans for funds under Title III of the Library Services and Technology Act qualify for the discount.

(b) Qualifying schools and libraries shall be entitled to a 25% voice/50% non-voice discount off tariffed and/or Service Catalog rates or negotiated/contract rates, whichever are lower, after first deducting the applicable E-rate discount dollar amount. The discount dollar amount shall be calculated as follows:

(i) If the customer has not been approved to receive E-rate discount dollar amount, whether or not an application is pending, the discount will be applied to all eligible services after deducting a statewide average E-rate discount dollar amount (determined by the CPUC) from the billed amount.

(N)

(N)

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 27 Discounts on Advanced Services (Cont'd)

(I) Discounts Applicable to Eligible Services (Cont'd)

(1) Schools and Libraries (Cont'd)

(b) (Cont'd)

(ii) For Federal E-rate program participants, the CTFs discount dollar amount applies to eligible service costs minus the Federal E-rate subsidy dollar amount. For E-rate schools, the CTF discount amount shall be no higher than their Federal E-rate subsidy dollar amount. However, if an E-rate school's Federal E-rate subsidy dollar amount for voice services is 0%, it will retain the CTF voice discount of 25% or a 50% CTF voice discount if it is exempt from a reduction in voice support.

(iii) The statewide average discount is deducted from the customer's services solely for purposes of calculating the CTF discount. The statewide average discount shall be added back to the billed amount for payment by the customer. However, when the customer receives its approved E-rate benefit, the customer's account will be retroactively adjusted to reflect the approved E-rate discount dollar amount.

(c) The following schools and libraries shall be entitled to a 25% voice/50% non-voice discount off the entire tariffed and/or Service Catalog rates or negotiated/contract rates, whichever are lower, for services identified in 9.1.3.C preceding: small schools as defined in Section 42283 of the Education Code, participants whose E-rate applications have been denied, and participants who subscribe to services that are ineligible for E-rate discounts.

(2) Health Care Providers

(a) Must be district owned, municipal or county government owned and operated hospital or health clinic.

(N)

(N)

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 27 Discounts on Advanced Services (Cont'd)

(1) Discounts Applicable to Eligible Services (Cont'd)

(2) Health Care Providers (Cont'd)

(b) Qualifying hospitals and health clinics shall be entitled to a 25% voice/50% non-voice discount off tariffed and/or Service Catalog rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's Federal Rural health Care discounts, as authorized by D. 96-10-066. Public or non-profit healthcare providers in rural areas may be eligible for Federal Rural Health Care discounts equal to the difference between urban and rural rates.

(3) Community Based Organizations (CBOs)

(a) Must be tax-exempt organizations offering Head Start Programs, Health Care, Job Training, Job Placement, or Educational Instruction, or a Community Technology Program offering access to and training in the Internet and other technologies. Only CBOs that are approved through the CPUC resolution process can use 2-1-1 Referral and Information Service to qualify for CTF discounts. A "tax exempt organization" shall refer to an organization described in Section 501 (c) (3) or 501(d) of the Internal Revenue Code, Title 26 of the United States Code. In order to qualify for the CBO discount, the CBO must provide proof at the time of application that it is a tax exempt organization and that it offers healthcare, job training, job placement, or educational instruction. Public or non-profit CBO healthcare providers in rural areas may be eligible for Federal Rural Health Care discounts equal to the difference between urban and rural rates.

(b) Qualifying CBOs shall be entitled to a 25% voice/50% non-voice discount off tariffed and/or Service Catalog rates or the rates charged to other businesses for those same services, whichever is lower. CBOs offering Head Start programs shall be entitled to a 25% voice/50% non-voice discount off tariff rates or negotiated/contract rates, whichever is lower, net of the Federal Communications Commission's E-Rate discount dollar amount.

(N)

(N)

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 27 Discounts on Advanced Services (Cont'd)

(I) Discounts Applicable to Eligible Services (Cont'd)

(4) California Community Colleges (CCCs)

- (a) Participating California Community Colleges (CCCs) shall be entitled to a 25% voice/50% non-voice discount off the entire tariffed and/or Service Catalog rates or negotiated/contract rates, whichever are lower, for services identified in 3(b), preceding.

(5) Rural Health Care Providers (RHCP)

Public or non-profit healthcare providers in rural areas may be eligible for Federal rural healthcare discounts under the Rural Health Care Program of the Universal Service Fund. Rural Health Care (RHC) funding received by a RHCP shall first be taken into account prior to applying the CTF discount to the eligible service charges subscribed by the RHCP. The 25% voice/50% non-voice CTF discount shall be calculated as follows:

- (a) The 25% voice/50% non-voice discount shall be applied to the entire CTF eligible service charges subscribed by the RHCP that does not apply for Rural Health Care (RHC) funding in a given fiscal year.
- (b) The 25% voice/50% non-voice discount shall be applied to the entire CTF eligible service charges subscribed by the RHCP awaiting approval for RHC funding for the fiscal year. Once approved, the CTF discount shall be trued up for that fiscal year to take into account the RHC funding received.

(J) How Discounts Are Applied

- (1) Federal funding or subsidy given to CTF participants for their CTF-eligible services shall first be taken into account prior to applying the CTF discount, as specifically noted in (J)2 through (J)6 below.
- (2) By September 21, 2011, the Utility shall first apply the actual federal E-rate discount dollar amount prior to applying the CTF discount to Community Based Organizations (CBOs) that offer Head Start programs with an actual E-rate discount dollar amount.

(N)

(N)

COMPETITIVE LOCAL CARRIER

RULES (Cont'd)

No. 27 Discounts on Advanced Services (Cont'd)

(J) How Discounts Are Applied (Cont'd)

- (3) The Utility shall first apply the statewide average E-rate discount dollar amount developed and updated annually by the Commission effective July 1st prior to applying the CTF discount if the school, library, and/or CBO that offers Head Start programs does not have an actual E-rate.
- (4) Necessary Small Schools are exempt from deducting the statewide average E-rate discount dollar amount if they do not have an actual E-rate discount dollar amount. Notwithstanding subdivision (b), the CTF discount shall be applied without regard to the E-rate discount dollar amount for any Necessary Small School, as defined in Section 42283 of the Education Code, unless that school has applied for, and been approved to receive, the E-rate discount dollar amount.
- (5) The Utility shall apply the CTF discounts to Rural Health Care Providers (RHCP) as follows:
 - (a) Apply 25% voice/ 50% non-voice CTF discount on CTF-eligible services subscribed to by RHCPs that did not apply for RHC funding in a given fiscal year.
 - (b) Apply 25% voice/ 50% non-voice CTF discount on CTF-eligible services subscribed to by RHCPs while awaiting approval for RHC funding for FY 2012-13 and beyond, then true-up the CTF discount for that FY.
 - (c) Adjust the CTF discount received by RHCPs when RHC funding is received after the issuance date of Resolution T-17314 for funding for FY 2010-11 and FY 2011-12.
 - (d) By September 21, 2011, the Utility shall deduct any federal funding received by RHCPs first before applying the CTF discount on CTF-eligible services.
 - (e) The Utility shall continue to apply the 25% voice/ 50% non-voice CTF discount on CTF-eligible services for RHCPs that do not apply for RHC funding.

(N)

(N)

BCM One, Inc.
521 5th Ave., 14th Floor
New York, New York 10175

Cal. P.U.C. Schedule No. 1-T
Original Cal. P.U.C. Sheet No. 153

COMPETITIVE LOCAL CARRIER

SAMPLE FORMS

Advice Letter No. 9
Decision No. 02-08-025

Issued by:
Frank Ahearn
Chief Executive Officer

Date Filed: March 31, 2016
Effective: March 31, 2016
Resolution No. 02-01-023

COMPETITIVE LOCAL CARRIER

SAMPLE FORMS (Cont'd)

How to pay your bill

You may make your payment by mail. Please write the amount in the appropriate area on the remittance stub and include your account number on your check.

When to pay your bill

Your payment is due by the “Due by” date on the bill. If your payment is not received by the “Due Date,” your account will be considered past due. If your services are disconnected for non-payment, you must pay the past due amounts to reconnect your service. You may also be required to pay a reconnect fee, deposit or advance payment.

Late Payment Charges

Amounts not paid by the “Due Date” are considered past due and delinquent and are subject to a 1.5% Late Payment Charge.

California Customers

If you believe you have been billed incorrectly, you may file a complaint with the California Public Utilities Commission, Consumer Affairs Branch (CAB), 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570. To avoid having service disconnected, payment of the disputed bill should be made “under Protest” to the CPUC or payment arrangements should be made agreeable to the Company pending the outcome of the Commission’s Consumer Affairs Branch review. The CAB shall review the basis of the billed amount, communicate the results of its review to the parties and inform you of your recourse to pursue the matter further with the Commission.