bcm one™
Human Focused. Technology Solutions.

BCM One works with a lot of healthcare organizations, and we understand what it takes to keep patients, clinicians, and administrators connected and focused on quality of care. **We know what matters to healthcare.**

Uptime Matters

A hearing aid company was experiencing outages with their lower-cost toll-free provider, and with manual set-up of call forwarding required each time, the levels of downtime were unacceptable. BCM One recommended **an advanced platform from a tier-one carrier implementing SIP DIDs with an alternative carrier** to reduce outages and provide automatic failover, working with the team to phase the plan to fit into their budget. **Read case study.**

Consistent Service Matters

Each veterinary hospital in a national network had set up its own voice and internet solution in a piecemeal fashion—mostly done by a doctor or office manager who doesn't have IT expertise. BCM One's **InPacket™ hosted voice solution** delivered the superior communications platform needed in a high-touch service environment and offered a consistent look and feel across all locations, as well as a significant upgrade in capabilities at a comparable, or sometimes even lower, cost. **Read case study.**

Modernization Matters

A large regional health insurance provider had built its telecommunications infrastructure over time without a coherent technology, and they were faced with outdated systems for which they were paying more than they needed to. BCM One **realigned their telecommunications infrastructure and used our purchasing power to get them the best possible rates**, reducing their monthly costs by 50% while continuing to use the same tier-one suppliers. **Read case study.**

Growth Matters

This fast-growing urgent care provider was struggling with technology roadblocks impeding their ability to open new locations on time and on budget. BCM One provides a **multi-pronged, diverse solution**—dedicated MPLS with broadband from local carriers—delivered under a single banner, along with a team that knows how to tackle every project, no matter how complex or how many moving parts that need to be coordinated and managed, to get it done efficiently and effectively. **Read case study.**

Disaster Recovery Matters

A hospital had no disaster recovery strategy in place and was working with BCM One to implement one when a massive hurricane hit, knocking out critical infrastructure and disrupting services for weeks. BCM One leapt into gear, using a **combination of creative solutions and all-hands-on-deck teamwork to restore connectivity** well before anyone else in the city was able to get voice or data services. **Read case study.**

What Matters to You?

Talk to us about how we can ensure you stay connected, competitive, and compliant. **Contact us today!**